

XIII.

INTERNATIONAL CONVENTIONS/ REGIONAL FORUMS

AGENDA

**Joint Meeting of Conference Committee on International Conventions/
Regional Forums**

and

Trustees' Committee on International Conventions/Regional Forums

Wednesday, April 21, 2021, 5:00 – 6:30 pm

Via videoconference

Chairperson: Jess N.

Secretary: Sandra W. and James H., co-secretaries

Trustees Committee Members

Leslie Backus⁺
Jimmy D. ^{**}
Cindy F.
Francis G.
Jan L. ^{*}
Newton P.
Ginger R. B.
Irma V. D. B-N

Conference Committee Members¹

Panel 70
Carlos L.
Donny M. ^{**}
Jess N. ^{*}
Ray O.

Panel 71
Tim B.
Caroline N.
Anne S.
Karla Y.

* Chairperson

** Alternate and/or vice chairperson

+ Nonalcoholic

¹ Members of this committee serve on this as a secondary committee assignment.

+ Agenda item forwarded from the 70th G.S.C.

- ◆ Introductions – Jan L., trustees' committee chairperson.
- ◆ Review Conference committee Composition, Scope and Procedure – Jess N., Conference committee chairperson.

Note: 1989 Conference Advisory Action

Each Conference Committee carefully consider their Agenda items and strive to make their recommendations for Advisory Actions to the Conference at the policy level. To be more financially responsible, when a Conference Committee recommendation involves a substantial expenditure of money, an estimate of cost and its impact on the budget be part of that recommendation.

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- ◆ Review History of Conference committee – Sandra W. and James H., co-secretaries.
 - ◆ Report of trustees' committee – Jan L., trustees' committee chairperson.
 - ◆ Discussion and acceptance of trustees' committee report.
 - A. Discuss methods of closing the Big Meetings at the International Convention.
 - B. Discuss ways to encourage interest in Regional Forums and attract first-time attendees.
 - C. Election of chairperson. *
-

* Election of chairperson

1. All Panel 71 members are eligible except for the 2022 delegate chairperson and 2022 conference committee chairperson.
2. All committee members vote by written ballot (no verbal nominations).
3. Election by plurality. Second place becomes alternate chairperson.
4. New chairperson serves one year beginning at the close of the Conference.

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2021 Conference Committee on International Conventions/Regional Forums

AGENDA ITEM A: Discuss methods of closing the Big meetings at the International Convention.

Background Notes:

From the 2020 Conference Committee on International Conventions/Regional Forums Report:

The committee agreed that further discussion on the use of the Lord's Prayer as a closing at the Big Meetings of the International Convention would be beneficial and suggested that the 2021 Conference Committee on International Conventions/Regional Forums continue discussion at the 71st General Service Conference.

Background:

1. December 2019 request submitted by SE New York, Area 49 Delegate
2. 2015 International Convention script for meeting chairs

Conference Committee on International Conventions/Regional Forums

December 6, 2019

Patrick C.
Conference Coordinator
General Service Office
475 Riverside Drive
New York, NY 10115

Dear Patrick,

Warm greetings from the Conference Committee on IC/Regional Forums.

We have agreed with substantial unanimity to send the following item forward for consideration on the agenda of the 70th General Service Conference:

Discuss the methods of closing the Big Meetings at the International Convention.

While there is lots of other background on this topic, it is right to only include what's come up in our Conference Committee.

On October 9th, I asked if there were any questions for the Trustee Chair before Board weekend; one of us replied: "One matter that is making its way via me is the request that the Big Meetings not be closed with the Lord's Prayer. Personally, I'm neutral on the matter, but I know this is an important aspect of the experience for many. Either way, it would be good to know, in advance, the plan for how the meetings will be closed."

After reaching out to our Trustee Chair, I was able to send this information on to our Committee: *"For the last 4 Internationals (as far as Julio could find), the closings for the Big Meetings have been Friday night: Lord's Prayer, Saturday night: Serenity Prayer and Sunday morning: Responsibility Statement. The script for each of the meetings during the day on Friday and Saturday provides the meeting coordinator the option of closing with any of those choices. Attached is the meeting format script used in 2015.*

GSO has historically received communications in favor or against one or any of the closings. For the most part the communications have been evenly distributed. The current closing distribution hopes to include all views. "

The attachment referred to is enclosed as part of this background. By late November, our member had been repeatedly approached by members unhappy about closing even one of the Big Meetings with the Lord's Prayer and was wondering if our Committee might want to have that discussion in Committee, so I asked our Committee members about it via a poll.

Our Conference Committee has substantial unanimity that it is worthwhile to discuss it this year.

Thanks for your consideration.

Sincerely,

Jane E.
70th General Service Conference Committee Chair International Conventions/Regional Forums Delegate Area 49
Panel 69

July 2015

Dear Chair:

REMEMBER, IT IS IMPORTANT TO BEGIN AND
END ON SCHEDULE.

Ask attendees to turn off cell phones.

Speakers at your meeting have been allotted a particular length of time. Please remind them of this before the meeting starts and when they have reached that limit ask them to conclude and then politely thank them for sharing.

Thanks again for your service during this wonderful celebration!

MEETING FORMAT

1. *Introduce yourself.*
2. *Ask for a moment of silence in gratitude for the A.A. recoveries of the past 80 years.*
3. *Read the A.A. Preamble.*

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

The only requirement for membership is a desire to stop drinking. There are no dues or fees for A.A. membership; we are self-supporting through our own contributions.

A.A. is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes.

Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

4. *Read the Anonymity Statement as follows:*

There may be some here who are not familiar with our Tradition of personal anonymity at the public level:

"Our public relations policy is based on attraction rather than promotion; we need always maintain personal anonymity at the level of press, radio and films."

Thus, we respectfully ask that A.A. speakers and A.A. members not be photographed, videotaped, or identified by full name on audio tapes and in published or broadcast reports of our meetings, including those reports on the Internet.

The assurance of anonymity is essential in our efforts to help other problem drinkers who may wish to share our recovery program with us. And, our Tradition of anonymity reminds us that "A.A. principles come before personalities."

A further note about anonymity: Out of respect for others, please do not take photographs or videos during any of the meetings at the International Convention. Also, be considerate when taking photographs around convention venues. Take care that you do not capture images of A.A. members, family members and friends who did not give permission and may not wish to appear in your pictures. Even if you have permission to take photos or videos, our Traditions guide us not to post any content that identifies A.A. members as such on websites accessible to the public, or to share it on publicly accessible social media or social networking platforms, apps, or websites.

5. *Remind attendees to give priority seating in the Special Needs sections to those who require such seating.*
6. *Ask attendees to turn off cell phones.*
7. *Announce that recordings of this meeting will be available at the Recording Sales Booth in Room B 211/212 in the GWCC.*
8. *Introduce speakers.*
9. *Thank all speakers.*
10. *Close with the Lord's Prayer, the Serenity Prayer, the Responsibility Declaration or a moment of silence.*

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2021 Conference Committee on International Conventions/Regional Forums

ITEM B: Discuss ways to encourage interest in Regional Forums and attract first-time attendees.

Background:

1. Summary Suggestions 2015 to 2020
2. US/CAN East Questionnaire Summary
3. US/CAN East Attendance Sheet
4. US/CAN West Questionnaire Summary
5. US/CAN West Attendance Sheet

**Summary of Suggestions on Ways to Encourage Interest in Forums from
Conference Committees on International Conventions/Regional Forums
(2015-2020)**

The committee discussed ways to encourage interest in Regional Forums and attract first time attendees, and suggested:

2020

- Providing options for remote attendance.
- Providing digital access to Regional Forum materials and presentations (including use of the Meeting Guide App or mobile app).
- Developing service material for host committees providing shared experience on hosting a Regional Forum and stimulating participation.
- Developing a “video invitation” from the G.S.B. chair.

Suggestions for implementation at the local area included:

- Early and consistent communication about Regional Forums, including “What is a Regional Forum; no registration fee; what happens at a forum.
- Involve members at all levels of service; do “sponsorship road trips.”
- Use the Regional Forum video after it is released.

2019

- Compile notes from the first-timer sharing at a Forum for later distribution to encourage members to attend a future Forum.
- Consider developing a Regional Forum app.
- Consider developing a micro-site in addition to postal mailing the Regional Forum flyers.
- Increase awareness at the local level, including “intentional” outreach to different populations (i.e., young people, Spanish-speaking communities).

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- Encourage local welcome committees to create “Save the Date” flyers.
- Consider inviting A.A.W.S./AA Grapevine directors to “non-service” A.A. events to increase awareness of Regional Forums.
- Place information about Regional Forums in the AA Grapevine and La Viña.

2018

- When possible, provide bilingual written and PowerPoint presentations, especially important when the Regional Forum is held in an area with a large population of non-English speaking members.
- Consider providing “meet and mingle” opportunities for Forum attendees to meet with trustees and G.S.O. staff in informal settings (i.e., lunch).
- Provide members the opportunity to register earlier than the current two months lead time.

Suggestions for Forum workshops include:

- Lengthen workshop times;
- Trustees and G.S.O. staff could lead more workshops to foster more interaction with Forum attendees;
- Adding workshops that would specifically address the topic of our Primary Purpose;
- Providing additional Spanish workshops.

2017

- Communicating information to groups that are a car ride or day trip away from the Forum site;
- Looking for attractive sites for Forums;
- Forwarding any and all announcements from G.S.O., including when pre-registration opens;
- Forwarding announcements to states that are in other regions when Forum sites are nearby;

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- Utilizing FNV for email blasts to communicate with trusted servants about upcoming Forums.

Additionally, one area through its Assembly Development Committee organizes ride sharing and room sharing for Forums; and one delegate shared that they bring a laptop to A.A. gatherings and use it for pre-registration.

2016

- Providing more information about what happens at a Regional Forum such as meeting trusted servants and special workers, workshops, opportunities for questions and answers, and fellowship;
- Including event details of Regional Forums on local Area websites with links back to G.S.O.'s website, aa.org;
- Encouraging members to attract other members through “bring a buddy” and “get on the bus” approaches;
- Informing members from outside of your region about upcoming Forums.

2015

- That delegates and area trusted servants communicate the value of Forum participation early and often;
- Share with the Fellowship the easy availability of one on one conversations with trustees, directors and staff members that can be found at the Forums;
- Consider utilizing A.A. Conventions and other A.A. events as opportunities to share the new Regional Forum Flyers with the Fellowship.

2020 US/CANADA FORUM – EAST (December 5, 2020)
Questionnaire Summary

259 participants members of the 2020 US/CANADA FORUM – EAST completed their evaluation questionnaires. A summary of their responses follows.

1. How did you hear about this Forum?

Area 126 (57%)
District 33 (14.9%)
GSO Flyer 31 (14%)
Local Intergroup/Central Office 10 (4.5%)
Home Group 7 (3.2%)
www.aa.org 49 (22.2%)
Friend 24 (10.9%)
Other

Responses from other:

TIAA Forum
Email from GSO. I'm a delegate.
Service Sponsor
Past delegate
Face book group I belong to posted a link to it
Email from GSO
My current Delegate forwarded an email from GSO
Email from NERD secretary
GSB Meeting - International Conventions/Regional Forums
from another service area
CNCA 06 Calendar
I do a lot of service. Could have been anywhere
Regional Trustee advised it would be
Gsr of my group (now on Zoom)
Heard from my pal and fellow aa-intergroup.org member
Speaker @ Virtual meeting.
Posted on a private recovery site on Facebook
Facebook page announcement
I'm a Delegate
I'm a Delegate
East Central regional Trustee
from a trustee A speaker at a meeting
My sponsor
social media (closed FB group)
SW Regional Trustee - Jimmy Dean

regional trustee
private & secret Facebook group
Regional Trustee
I'm a delegate so I kind of heard about it that way
been to many knew it was coming
Regional Forums desk
Board
Mailing from GSO
from GSO via email
OIAA
Board Reports
Delegate at steering committee meeting
Region Trustee
Communicated directly from GSO

2. Please list any suggestions for future virtual Workshop or Presentation topics:

The following suggestions/comments were provided by the members for future virtual Workshop and Presentation topics:

- Meetings v. Groups – Does it Matter?
- The pros and cons of virtual service committees
- He who pays the piper calls the tunes – does our service structure exclude those without financial support?
- Can we accept virtual groups meetings into our service structure?
- Should areas business be virtual to increase and diversity participation?
- Will technology reduce the importance and function of GSO as local entities become self-sufficient?
- Unity – why it matters.
- Finances of AA – particularly in COVID year
- What the trustees do
- AA Literature – how do we move forward with contemporary material?
- How can we better serve the newcomer or how do we reach out to alcoholics who may not know how to get to an in-person meeting?
- Carrying the message to remote or underserved communities
- The AA Service Manual: For example: Why do we need a conference? Leadership in AA – Ever a Vital Need. Can the Conference Act for AA as a Whole?
- The process for changing Conference approved literature (i.e., the Big Book)
- Workshop for newcomers (first time attendees)
- Newcomers in a virtual age
- Alcoholism is a family disease.
- Functions and tasks performed by Areas.
- Functions and tasks performed by Districts.
- AA history
- AA traditions
- Looking ahead to the probability of hybrid meetings
- Grapevine/La Vina and our 7th Tradition responsibilities

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- Practicing traditions and Concepts in all our affairs
- Workshop on Trustees – who they are and how they relate to each other.
- 7th Tradition – why \$1 is not enough and what are contributions are used for.
- How to encourage service work
- More on reaching the alcoholic who's not in the room because of our unexamined varies – race, class, gender issues. (all very well handled in the workshop – thank you)
- Moving in a virtual world
- Diversity – becoming a welcoming tent.
- Accessibilities – actual strategies
- How to navigate after the pandemic
- More presentations or panels on current agenda items and on AA in the future.
- "Carrying the message using the principle of anonymity" show through presenters how to use technology, carry the message, and protect anonymity.
- "cooperation not affiliation" panelists who may be trustees from AA and other 12 step programs and communicate about cooperation and singleness of purpose.
- "Twelve Traditions in action" how areas and districts work WITH intergroups, joint committees, joint efforts in 12th step work and making literature available.
- Perhaps a workshop where the meanings of the words in the Big Book are different from what we hear now. Obsession and psychic change as defined in a 1930's dictionary are a good place to look and start.
- LGBTQ+
- Safety in AA
- The Language Barrier in Parts of North America
- Remote Communities
- The Warranties
- Listening to the Fellowship - Going Beyond Agenda Items
- Communication a vital tool (example alternates, service sponsorship, guidelines, workshops at area level).
- "Who's not in the room" was well received and from my perspective would be good to keep, almost as a "standard" for Forums.
- I would like to hear more sharing about the service in other countries. To provide the requested help or experience sharing, you know and your experience of this. I remember my first forum in 2008, I think. It was the sharing I heard in Truro, Nova Scotia by the Universal Administrator at that time that inspired me so much and it was then that I got hooked in the services. And on sponsorship, how to help others.
- Our Spiritual Heritage
- I would recommend a detailed financial report. A virtual format is perfect for presenting detailed spreadsheets and flowcharts that are sometimes difficult to see at in-person Forums.
- Presentations of the Decisions made by the General Service Conference
- June 10 Celebrations
- Workshop on the Steps, Traditions and Concepts
- Workshop of the tools needed for general service.
- AA as an International Body
- Presentation on how AA groups make flyers in accordance with our traditions.

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- Workshop on how aa.org can be more interactive by including events from around the world using UTC time for world events to facilitate members to calculate the different time zones.
- Current challenges faced by GSB, AAWS, & GV and how fellowship can help as well as what the boards are doing to mitigate.
- 2-minute videos: "My Role as..." ; * GSR at Area Assembly; * DCM; * Area Chair; * Delegate; * GSO GM; * Trustee
- Trace up close how a GV story submission becomes published, printed, and finally read by a 1) prisoner, 2) prison guard, and 3) warden.
- Is "Alcoholic" still the defining characteristic for AA membership.
- More details on our finances -- contributions as well as expenses
- Overview of the General Service Conference -- what happens, who participates, activities during Conference week

Comments:

- I was unable to log on.
- Sending the Zoom link in the email would be more helpful. Getting information to members of AA through their district would be nice.
- App had previously been downloaded and indicated I had ticket available, but I was unable to access.
- I enjoyed the topics but thought there would be more guidance. The workshops I joined were more sharing sessions with other attendees.
- Excellent program
- Loved seeing presentation featuring the Intergroup/Central Offices but should have included more representation of those intergroups/central offices that do not have any "special workers."
- All volunteer offices, just like those with paid employees face many unique challenges that are often overlooked.
- I sense AA attendance diminished in regional areas like Thunder Bay. Some don't like on-line meetings. Any suggestions to boost attendance.
- Too much time spent on job descriptions of staff.
- There were so many opportunities to learn that it was hard to choose which seminar to attend. This was my first forum, but I have been in general service for a very long time, only at the area level, so I would love to be able to attend more of the seminars and/or be able to download the content of some. This solidified the unity side of the triangle with service and recovery.
- Thank you – It was inspiring.
- It was excellent. However, the NERDS skit was offensive to a lot of people. Caution against things like that in the future.
- I was very impressed. Loved that you did webinars for the presentations and opened it up for workshops – just the right mix for each of the sessions. It provided by far the best overview and insight into AA worldwide that I've ever seen. Hoping everyone can experience it.
- We speak about moving into the future with technology, which I agree with, especially with committee meetings, area meetings, forums, NERASA etc. With that in mind, how do we include everyone regardless of their income? I recently learned a DCM in the Bronx had to give up his beloved service position because he had a trac

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phone and could not afford the minutes to participate in for a virtual meeting. Broke my heart.

- I believe the Regional Forum should have been cancelled this year just like the Virtual International Convention should have been.
- Either NERAASA or NERF should consider meeting more than once a year. Communication and sharing are what we do on daily basis in the rooms and is a blueprint of success. I would like to believe the spirit that was in the room last weekend will be there when we gather twice.
- I thought the play put on by the NERDs was insensitive and disrespectful to our friends with Italian heritage.
- I would like some more hands-on workshops for service areas. Although I understand that the pandemic has impeded AAs ability to do some of our work.
- I did not feel the skit was well presented. The participants did not seem to be well prepared or into it.
- I would have liked to be able to attend more workshops - Maybe starting Friday or ? and maybe a 10-minute break to get from one to the other instead of 5 minutes would be helpful.
- I was disappointed - as easy and cost free to record on Zoom - that the recordings for some events could not be available.
- Thought Forum was handled well. Responses to Questions thru the chat lines very effective in keeping chatter down.
- I enjoyed the entire program and caught it thru its entirety.
- Thank you for helping me feel that I am part of something of important in with helping others.
- There were quite a few workshops going at the same time. I would have liked to have been able to attend more than I did.
- Do not combine half the regions together. Whatever regions missed having their regional forums due to COVID should have a regional forum, not everyone. This meant less regional delegate participation at the forum. Also, you didn't even utilize different directors and trustees for the two forums. You missed an opportunity again for more people to participate.
- I was disappointed there was no real financial report. Especially with what is going on between COVID-19 and the issues with the additional financing on software adaptation.
- The Forum was a fabulous event and well organized. I do not have a suggestion currently. I appreciate all the work and planning that went into this event. Thank you,
- I really prefer Zoom over webinars, where we have a sense of who is attending and how many. It did not appear that many of the questions were being answered, at least not so that the rest of us could see them. Unfortunate that 14 workshops happened but could attend only two because of concurrent sessions. It would have been better if they were split so we could have attended more.
- For being a one-day event, I found it quite informative and well put together. Not as good as a regular Forum but well done.
- You guys did an exceptional job! I was really impressed with how smoothly things went. The only suggestion I have is to send out the day's agenda out a little earlier which I'm sure is in your plans already - other than that I think this was an outstanding forum considering it was a first in its kind!

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- I thought this was handled well. If we are to do it again next year, I suggest the West goes first so whoever is working on the tech side has a chance to figure out any potential issues before they move to the East. I assume this year they will have figured out the tech issues that we experienced in the East when they move West. So, next year, West should be first. I think also, it would be good to have any presenter briefed on how to operate their Zoom camera, audio, etc. I saw some presenters...well I didn't really see them as they had their camera pointed to the top of their head, or from under their chin and up their nose. Also, some had sound issues. Like perhaps the day before everyone checks in and AA has a tech support person to make suggestions and tips. And make sure they have the best possible configuration of their Wi-Fi, etc. And even the morning of the event, perhaps have a co-host just check in on them one at a time.
- People in my Area were not sure at what exact time it started and ended and that was a deterrent to them signing up (our trustee told us it was "fluid"). Also, knowing any additional info in advance what the panels/workshop topics would be beneficial. People just plain didn't know what they were signing up for.
- I absolutely LOVED this experience. My only suggestion is that the link to Zoom, and workshops was confusing, and could be clarified. Although people tried hard, I found the skit was a waste of time.
- put program information out at least one week prior to event and just in black and white.
- I was happy to "see" many friends from Area 87 where I lived for many years. Also, Area 81 where I am now. I suggest having more of these with Breakout Groups.
- I'm Amazed that you were able to include two eastern halves of Canada and US...Bravo and Thanks!
- I was bored the whole time. Which really surprised me. I waited 6 hours for it to get better. Maybe I missed the point. Left when my workshop room was going to break out into discussion groups. Would not imagine what we were going to talk about. Maybe this is the kind of event that needs to be in person.
- It was great. My first time attending. I would not normally be able to attend in person. Very grateful for the opportunity to attend via zoom.
- I'm a "keener" for roundups, conventions conferences and forums, so I stuck with the Forum all day long - and it was a long, wonderful day. Only managed a toasted muffin at lunchtime because I didn't want to miss a word of anything I had determined to catch. Only suggestion: is there a way to allow for a decent break for lunch/supper?

3. At future Forums would you like to see:

	More	Less	Just Right	No Answer
Presentations	64 (31.8%)	12 (6.0%)	125 (62.2%)	
Workshops	91 (42.7%)	9 (4.2%)	113 (53.1%)	
Sharing Sessions	86 (41.1%)	18 (8.6%)	105 (50.2%)	

4. What was effective and what improvements might be made to A. Presentations B. Workshops C. Sharing Sessions:

Comments:

Presentations

- Keep participant sharing to 90 seconds or less and one question only.
- Really enjoyed hearing from Class A Trustees
- "Panel from the frontline on COVID response was fantastic.
- I enjoyed the Past Delegates stories.
- I would have liked more information about the challenges and issues facing AAWS and GrV at this time as well as some information about AA efforts, challenges and achievements globally.
- "I see forums as opportunities for AA members to get to know leadership on a personal basis, as fellow AAs or actual friends of AA. Forums should also be educational experiences where members can learn the workings of the service structure below and beyond their groups and districts. Racy's segment on PI is a good example of all these points. She humanized our perspective of the staff while making solid points on the importance of the principles directing Public Information work.
- More interaction from the attendees
- "More and shorter presentations - like 20-30 mins each.
- Have two simultaneous presenters with different topics to allow the event to end earlier. it would have been a very long day had I been able to attend until 8pm.
- Workshops are more interactive than presentations. With the current Zoom situation and these forums being webinars as opposed to regular meetings, being able to hear thoughts and suggestions from more than one-person presenting is really cool.
- For cross-regional events, having panels that include participation from every region for all sessions is essential to reflect Concept 4.
- The biggest issue is that Zoom makes it difficult for people who have limited access to the internet with a higher speed. The Presentations were good, but there is a need to explain to participants how they can be recognized when they have a question, there's no "Raise Hand" icon.
- Loved the idea of a skit too. Maybe a little more of those to keep it light and informative?
- I would've liked the presentations to be full conference style as opposed to webinar.
- Everything worked very well within the constraints of format, time, and electronic medium, but it would be nice to see more opportunities for attendee participation in terms of expression, interaction, sharing, and questions. The staff did a great job responding to questions and dealing with issues that arose, but the overall experience remained a bit too sterile.
- More info from the office, not so much on Grapevine
- It was all great, more time...more everything!
- I like everything.
- I enjoyed all presentations I attended!
- Heard feedback concerning the skit that was put on. Some thought it was insensitive and stereotyping in this day and age. It ran too long as well."
- Presentations by Class A is most informative and maybe Class B presentations on controversial agenda and board ideas.
- Presentations were informative and helpful.

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- The navigating and agenda were very difficult for me. I did not think the anonymity was necessary because it made it difficult for me as a member to navigate easily. The videos were outstanding! the presentations and sharing on what it was like what happened and what it's like now was invaluable to convey to my district meeting and home group.
- Some of the presenter's presentations were stiff and stilted at times and felt awkward. Jeff W. Is a natural host for presentations?
- I like the presentation from the intergroups. I thought the speaker was long and I will be frank boring."
- I thought all the presentations and workshops I attended were great. I think staff and trusted servants did a great job.
- "I think the Forum should start Friday night (no more than 3 hours) with the videos, maybe AA history and the financial report. I'd love to see three rounds of workshops on Saturday with additional topics and maybe one more sharing session.
- The skit was terrible! Boring and the participants had no enthusiasm. Please omit it for the Western US/CAN Forum on 12/19. Why can't we schedule a break of one hour, which we could do if the Forum starts on Friday evening. It's so difficult to do this on Zoom without breaks."
- Was done well. Liked Homer's presentation and the crisp way he shared ginormous 12 step inquiries and web visits numbers he had from our OIAA intergroup.
- I thought it was good that when a question was raised that concerned a detail relating to a particular department, that entity appeared and responded. So, it was good to know they were present (in the background) to respond with the experience relating to the question.
- I think it was all great
- "I love learning about the history and about how other Areas are doing.
- At regional forums there was always a GSO financial report and a Grapevine financial report. Discussions on the status of the Grapevine: what are subscription price proposals.
- I like the webinar format.
- The online questions and answers option were too confusing to try to wade through all of the questions and answers.
- Smaller rooms for presentations so the webinar format does not need to be used. (More than one presentation per time slot)
- I found it just right.
- It was all wonderful.
- All three sections were in keeping with the Forum's formats that I had attended before which made the experience of this Zoom experience so much easier to settle into - both mentally and physically (get ready for a long day of focusing!).
- For a virtual platform all presentations were great. I miss the interaction and I do not know how that could be replicated, but I am sure a tech company is working on that problem now. It was much like watching it on TV because we could not sense the audience reaction, body language, etc. I am sure presenters also would prefer seeing their audience and their reaction to the information.
- Lots of great info from trustees and delegates, I loved it all!
- "Presentations, workshops and sharing sessions were all very well moderated. Pace was appropriate (not too fast or too slow). There was a good selection of topics.
- It was wonderful.

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- "Liked the agenda with links to each session, and the historical videos to fill in the breaks.
- I loved the online answering of questions throughout the forum during presentations.
- I liked the flow of the day.
- I liked the presentations and think it was a good idea to make the trustees available to us. Again, too many concurrent workshops so I could attend only two. I did not attend any sharing sessions as I had two other events the same day.
- I love seeing different presenters from areas I would not normally travel to and also really appreciated seeing/hearing GSO staff and Trustees share their experience, strength and hope.
- "I did not like the inability to see the gallery of participants. I didn't like that at all.
- Amazing! First virtual forum ever, and it rocked!
- For those designated as panelists, some guidance on Q&A and chat protocols would be helpful. I'm sure everyone was trying to work it out on the fly this time, and I thought a great job was done by all. I could and would have jumped in more, or not as much, if I had known whether or responses outside our specific workshop were wanted/needed.
- I did enjoy the Forum. I am not used to Virtual Forums, so I am not sure what to suggest for improvements.
- "Loved the redela workshop and World AA map including the personal sharing.
- Panel for the Central offices was great as well.
- Past Trustees panel very informative.
- It was great to have such a large attendance, but I think you lose something in that most forums are attended by folks that know more about Service and the Concepts (and Traditions). Some of this was way over people's heads who were very new. Maybe an orientation??? That could be watched at any time of the day. I was there all day, but many were not."
- The Webinar format in Zoom might as well have been pre-recorded. You didn't have any context, who else was in the room(s). More impersonal.
- "More things to help new people get interested in service. The presentations are so valuable as we get to meet the Trustees and Staff and most of us will never get to visit the Office.

Workshops

- Are breakout rooms available on zoom some would not have to change zoom id every time?
- Based on time constraints I am not sure how one could space the presentations and workshop. A logistic problem for sure.
- More workshops.
- The breakouts were okay. some were better than others. it's hard to facilitate those in a virtual environment. time limits with the visible clock are helpful in the breakouts so participants don't repeat what was just said.
- I would like to have the opportunity to be in any of the above the entire time. What I did was go thru the agenda, mark all I wanted to attend. Then I attended 1/2 of one because the other one I wanted to see was on at the same time, so I went into that one for the last 1/2 hour.
- Could you do less & present the same one later, so I don't miss the entire workshop, presentation or sharing session? Ex. Homegroup presented again after dinner (since

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that is one I attended & split it with the History of A.A.) as well as the History of A.A. presented later. Again, this is just an example.

- There was so much to choose from & some of what I wanted to attend, I had to split up.
- Presentations and Workshops had meaningful information.
- Honestly, I thought it was perfect and I truly cannot think of something to improve it.
- I believe the areas should be included in deciding what the topics will be.
- As for workshops, it looked like topics for the A session were more current and perhaps chosen by staff (?) while the B session were not that topical. Working in sharing sessions also gives more insight into fellowship thinking.
- "I was on a laptop / cell phone connection to have audio and visual. The tech / host of sharing session responded to my request for help. I felt heard. It was awesome. I also learned more about zoom and connecting separate audio devices. .
- Is there some way that workshops that are scheduled together could be viewed at a later time--perhaps as a video on the web site?"
- Stay on the allowed time schedule like physical Forums and Conference do.
- A workshop in the morning and one in the afternoon would have broken things up better with some interaction mixed in throughout the day. By the time the workshops started, I had an enormous headache and I have heard the same from some other participants.
- Maybe make the transfer to workshops a bit easier. I had to keep logging back in to get to the workshops. But I was glad to see that logging back in was quite easy.
- Workshops were good, hard to choose and many were done better than others. I went in and out of several. the one about the communication audit was actually about the strategic plan of GSB and aligning their Area. Who is not in the rooms is redundant and no new information seems to come from them, in my opinion. Some were surveys of how you are getting 7th Trad money in a virtual world and the impact of not passing baskets. Did not seem to be of value.
- Workshops are better suited for training environments at the district or area level. I do not think they translate well even to GSC activities, let alone forum events."
- Could workshops be recorded so that we could attend everything in a particular time period? "
- I think it would have been helpful to explain to participants at strategic points e.g., between sessions how participants could get to the different workshop sessions. I found I was unable to get into the workshops other than the one in the main room. I wanted to get to a hospitality room and couldn't. Couldn't figure out when it was open.
- "too many workshops at the same time- difficult to choose- would like to attend more workshops.
- Area breakout rooms. Regional Rooms were too full.
- Workshops 2 sessions not enough. Perhaps have 3 sessions and stretch it over 2 days. I was sorry to miss AA around the world but too much to choose from.

Sharing Sessions

- It was hard to submit questions to presenters. Too many options. One method to submit questions would be more manageable by the presenters.
- Would like more sharing sessions.
- It was all good.
- wonderful presentations and productive sharing sessions."

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- More time for sharing sessions would be great, especially allowing for new AA members and first time Forum attendees to ask questions.
- "For the Sharing Sessions, it would be helpful to view the people asking questions (i.e., eye contact, facial expressions, etc.).

5. Please indicate whether this was your first Forum:

Yes	89 (36%)	No	158 (64%)
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6. Please select your current service position:

G.S.R.	40 (16%)
D.C.M.	23 (9.2%)
Area Officer	17 (6.8%)
Area Committee Chairperson	27 (10.8%)
A.A. Group Member	50 (20%)
Delegate	24 (9.6%)
Past Delegate	30 (12.0%)
Trustee	4 (1.6%)
Non-Trustee Director	1 (.4%)
Past Trustee	9 (3.6%)
Friend of A.A.	2 (.8%)
Other	23 (9.2%)

7. Did you pre-register online?

Yes	243 (97.2%)	No	7 (2.8%)
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8. Did you reference the online version of the Forum Flyer?

Yes	179 (73.7%)	No	64 (26.3%)
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9. Please list any suggestion to improve the online registration process.

10. Please list any suggestion to improve the virtual Forum experience.

- Maybe allow more time for questions, but overall fine.
- when attendees ask questions why just their voices vs showing their video?
- The sharing sessions needed to be longer as well as the workshops. Not enough time to cover the questions.
- More sharing sessions
- Good and I can imagine tough with so many attendees. No idea how many virtual hands but lots probably. Recommend using chat and email questions to answer but those who got one minute at mic probably felt like they participated, and this is the only part they could except workshops."
- Sharing sessions weren't dynamic.
- Don't try to cram everything into one extremely long day. I would have preferred the same program as a regular forum. Also, it was so closed with the webinar format. There was no interaction with the other attendees.
- More time in the breakout rooms, we were rushed along. In general, there needs to be more time, a more relaxed pace. So many times, I would hear "show of hands" and then if nobody showed hands, the host would move on. But then after thirty seconds or so, hands would go up and the host was moving along. So, they had to stop and go back. Just pause between any time we move things along. Slow down the delivery.
- Too many workshops crammed into too few spaces. Virtual Workshops would be more effective if they focused on the solution, rather than spending so much time providing the data in tons of slides that eventually becomes boring. Worse than that, it becomes flat and the listener can easily lose track of the purpose. "
- Knowing the schedule more than 24 hours in advance would have been REALLY helpful.
- A break for lunch and dinner would have been helpful.
- Utilize more current Delegates.
- Meal break needed to be built in. While we could come and go throughout the day, not wanting to miss anything made for an extremely long day looking at the screen.
- "It was all good! I had to sign out of the Webinars in order to go to Zoom....Back and forth and back and forth....some of the members may have had difficulties with these different formats.

US CAN Virtual Forum		
Attendance Virtual Eastern US CAN		
Time	Session	Attendance Max
Morning Sessions		
9:00 AM	Welcome Session	385
9:15 AM	Northeast	42
9:15 AM	Southeast	62
9:15 AM	East Central	44
9:15 AM	Eastern Canada	67
9:15 AM	Grapevine La Vina	22
Total Hospitality Attendance		237
10:00 AM	AA Meeting	897
11:00 AM	Opening Session	992
11:20 AM	IGCO Panel Discussion	1010
12:25 AM	Your G.S.O. & Grapevine	976
1:20 PM	Q&A	929
2:20 PM	Past Trustees Sharing: Hat Draw	853
2:25 PM	NE Regional Skit	850
Afternoon Sessions		
Workshops		
3:00 PM	AA Around the World	337
3:00 PM	AA Grapevine: 2020 Keeping Us Connected	62
3:00 PM	Fostering Participation	205
3:00 PM	Our Future Depends on our Home Group?	139
3:00 PM	Your Voice Matters: Communication Audit	65
3:00 PM	French: AA in a time of Change	77
3:00 PM	AA History Tour	102
Total Workshop Attendance (3pm Sessions)		987
4:00 PM	Accessibilities	250
4:00 PM	La Vina: 2020: Manteniedonos Conectados	19
4:00 PM	Outreach in a Virtual World	79
4:00 PM	AA in a Time of Change	141
4:00 PM	Service and Sponsorship	161
4:00 PM	Reaching the Alcoholic on a Virtual Platform	82
4:00 PM	From Virtual Space to Face-to-Face	71
Total Workshop Attendance (4pm Sessions)		803
Evening Sessions		
5:30 PM	A Class Act	589
6:20 PM	Ask It Basket	575
7:00 PM	Past Trustees Sharing Session	525
7:50 PM	Closing Remarks	501

2020 US/CANADA FORUM – WEST (December 19, 2020)
Questionnaire Summary

390 attendees of the 2020 US/CANADA FORUM – WEST completed their evaluation questionnaires. A summary of their responses follows.

1. How did you hear about this Forum?

Area	195 (55.8%)
District	84 (23.6%)
GSO Flyer	45 (12.6%)
Local Intergroup/Central Office	9 (2.5%)
Home Group	31 (8.7%)
www.aa.org	62 (17.4%)
Friend	52 (14.6%)
Other	

Responses from other:

Meeting announcements
Friend work at NYC GSO
Board
Service Sponsor
A.A. friend
Regional Trustee
RF desk!
I am on the mailing list.
Facebook
My Sponsor's Sponsor
I am a past Delegate. I got the notices.
Other AA meetings
At a weekly workshop on the Service Manual done by Billy N.
AA member at a book study
Local GSO meeting
Special Workers meeting
Email
Do not recall.
Our Area Delegate
Board Member
I have always wanted to attend, have been aware of these forums for years, electronic format.
Pacific regional trustee report
Board Meeting
GSR Workshop

2. Please list any suggestions for future virtual Workshop or Presentation topics:

The following suggestions/comments were provided by the members for future virtual Workshop and Presentation topics:

- Diversity on our Boards and in our Rooms
- Keeping our written AA history accurate.
- CPC and PI efforts done virtually.
- The effects of an AA virtual fellowship on our abilities to service the alcoholic financially.
- Alternating GSC's between alternate years of in person and virtual
- How to keep AA meetings current: both in person and virtually.
- Virtual carrying the message in PI, CPC, Corrections, Treatment, Accessibilities, adaptation of literature to virtual use.
- Put on a workshop about how to get a job or a position at the General Service Office.
- Presentations by the Bd officers and Class As were especially appreciated by newer AAs.
- Anything to promote unity and accessibility for studying the concepts...
- Have a service 101 for newcomers on tradition or concepts. :)
- Please continue with in some form 'Who's not in the room?'
Grapevine panel 6:10pm, outstanding, please give more how to's for our less digitally fluent members as was done.
- Anonymity in the digital age.
- Continuation of workshops on inclusion and diversity.
- Workshop/presentation on Atheists and Agnostics in AA and the challenge in AA work for a person who rejects the idea of the existence of an interventionist god.
- Modernizing the literature.
- Interaction with Non-AA facilities. Specifically, Alano clubs with regards to soliciting funds from OTHER than the groups participating within the Alano Club.
- Workshop on Racism in AA
- Workshop on Predators in AA
- Workshop on Amish AA
- Workshop on AA World Services becoming an international entity.
- Workshop on Canada having its own GSO.
- Workshop on US GSO conducting only AA affairs pertaining to USA.
- Workshop on AA international service structure evolving to one country one vote.
- Workshop on International AA Online meetings being part of the worldwide service structure like LIM.
- Workshop on online meetings not using AA in their AA group name.
- Workshop on the validity of OIAA which includes AA groups using AA in their name.
- Workshop on an international AA magazine with articles from around the world on each edition
- Workshop on Grapevine changing its name to the AA national magazine for USA.

Comments:

- More breaks; Fewer workshops at the same time
- I only attended the workshop sessions. Wonderful opportunity to hear and learn.

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- In one, we spent too much time having people give input into what the breakout topics should be. It would be better to have those decided ahead of time. The list of topics was too broad, and we ended up focusing on some things that were already given time in this forum and limited an important discussion to only one aspect. I appreciate the experience, but I hate to see us settling for less than what we can try for if we could just take a risk and talk about the things, we cannot seem to talk about
- I would suggest that regional forums increase the opportunity for workshop and presentations on our primary purpose and aspects of our primary purpose.
- Breakout sessions /zoom room Participants should rename and add the number of the session they want attend at the appropriate times.
- Enjoyed everything. As NYC Intergroup Delegate - I was disappointed I did not hear or see anyone representing the area
- It was wonderful. I look forward to the next one!
- I loved what you did. I loved all of it. I think it went VERY well! I have no suggestions.
- It was wonderful to be able to see and hear from our Class A Trustees, current Regional Trustees, and past Regional Trustees. I feel that we should keep it down to each Region, same as with the live forums.
- Too many people from out of each region discussing local issues, instead of the actual big picture topics.
- Very much appreciated the sharing from three Class A trustees versus live forum with only one class A. Also very much enjoyed the three past trustees sharing. Their matured perspectives on AA now and in the past is truly enlightening.
- Remove the discussing or including central offices from the forums please. They are a special group and yes, part a vital part of AA, distracting from a service structured forum.
- Thanks to all who worked so tirelessly to pull off a very successful forum.
- You did great and I loved the talks, and everyone involved. I would have loved to see who had the longest sobriety.....:)
- This was my first forum. I found it engaging and informative.
- Please keep using the Class A Trustees. They have always been a mystery to me (why would they DO this??), and I have admired them greatly (without knowing anything much about their role).
- Good job !!! I enjoyed the whole experience, the breakout groups with their own id's . This really made me feel "inclusive" thank you very much.
-

3. At future Forums would you like to see:

	More	Less	Just Right	No Answer
Presentations	111(34.9%)	40 (12.6.0%)	167 (52.5%)	
Workshops	132 (41.6%)	18 (5.7%)	167 (52.7%)	
Sharing Sessions	114(36.7%)	33 (10.6%)	164 (52.7%)	

4. What was effective and what improvements might be made to A. Presentations B. Workshops C. Sharing Sessions:

Comments:

- Was disappointed in the lack of financial information. There was always a more transparent presentation on GSO and AAWS finances by the general manager or an AAWS director. The Grapevine finances presented by a Grapevine Board member. The workshops or breakout sessions were much improved between the Eastern Regional Canada Forum and the Western Regional Forum on the 19th. The first breakout session on the 5th was bungled - only allowed a little over a minute for the groups to gather before virtually forced back into the larger group again. The second session went much better on the 5th. The 19th the flow was much improved in allowing for input and discussions. Having 700 to 900 individuals was indeed a daunting task. Showed that the staff were given humongous tasks and were most efficient. There was a definite learning curve happening. Diana and Sandra from GSO staff were amazing in the Regional working in coordination to find what was working and what needed to be improved. Mike Wilson needs to be kept around. Implementing efforts never tried and staying on top of the nooks and crannies of doing this virtually if a Herculean task. Especially with a fellowship who will take a magnifying glass to every effort and every comment. How to deal with the chat comments. It was so interesting how the Q & A was used on the 5th and then improved on the 19th, so it helped reduce the ask-it basket load. Billy N. (past trustee) said in a traditions day that when he was delegate in 2000 there was a lot of concern in the fellowship that the direction seen to take elements online would be the demise of AA. COVID-19 has had an ironic effect in that it has forced people to challenge our preconceived ideas and open ourselves to new ways of carrying the message. In 1987 at my first forum in Fargo, I believe it was stated that there 137 on GSO staff. In 33 years, that cost has been reduced while the workload has more than increased. Doing more with less; working smarter not harder. Very much impressed. I really miss the human interactions, the hugs, the smiles; but with the costs involved with the GSC and forums, I can see the prudence of doing much of this virtually!
- I felt this was one of the best Forums I have ever attended. The only thing missing being able to personally be with Staff from GSO and other friends. Great job.
- I loved the sharing sessions with the Trustees/Delegates. Was fun to be able to put a name with a face. I only 'went' to the History Workshop with Sister Judith Ann and I was thrilled to find out that she had worked with Sister Ignacia. How cool is that. I am kind of an A.A. history nut. I know it is not a 'speaker meeting' format, but it would be fun to hear the Class B Trustee's alcoholic story.....the same for the Delegates. This might not be the platform for that type of sharing/meeting though. I understand that. Was sorry to not be able to be in-person as I had planned to go to Vegas but will catch the first in-person one I can and the next virtual one if necessary. Great Job!!!!!!

Presentations

- Presentations were great.
- Information provided during the forum was superior and just right.
- There seems to be no need to rebalance presentations, workshops, and sharing sessions.

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- It would be helpful if the presentations were available on aa.org, for future reference.

Workshops

- Better information for hosts - i.e., watch for unmuted attendees & mute them if they are not sharing. appoint a note taker so the chair is not having to cover 2 jobs. I liked the timers.
- Better structure to avoid sidebar conversations, and interruptions.
Need more beginning instructions from the workshop chairs to members.
- DO NOT Use breakout rooms in workshop. it was a disaster with people coming into them late and chair taking over the room which inhibited members ability to share.
- In the session on "Asking the Difficult Questions", I think it would have worked better if there had been a list of about 10-20 possible questions and the have the audience vote on them with the top 5 being discussed. -- At first, I did not like the idea of being "pushed" a breakout session rather than having a choice but then I realize that by doing it that way, the participants were evenly distributed AND I felt like I ended up where God wanted to me without my ego and preconceived ideas getting in the way.
- I really like the way the workshops were interactive - next time, please open the "chat" feature.

Sharing Sessions

- More time for sharing sessions...
- I really enjoyed the Q & A sessions!
- Although I realize that anonymity is important, it would be preferable to see the people asking questions of our panelists.

5. Please indicate whether this was your first Forum:

Yes 140 (37.1%) No 237 (62.9%)

6. Please select your current service position:

G.S.R.	83 (21.9%)
D.C.M.	51 (13.9%)
Area Officer	30 (7.9%)
Area Committee Chairperson	34 (9.0%)
A.A. Group Member	63 (16.6%)
Delegate	19 (5.0%)
Past Delegate	36 (9.5%)
Trustee	7 (1.8%)

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Non-Trustee Director	1 (.3%)
Past Trustee	7 (1.8%)
Friend of A.A.	5 (1.3%)
Other	43 (11.3%)

7. Did you pre-register online?

Yes 365 (97.1%) No 11 (2.9%)

8. Did you reference the online version of the Forum Flyer?

Yes 179 (73.7%) No 64 (26.3%)

9. Please list any suggestion to improve the online registration process.

- Did not attend because I could not get in. I registered and got receipt from Eventbrite, which stated that I would get further info from the event organizer, which I did not. GS web page had link to register, but none to enter for those already registered. I did all of this from my web browser. Did I need to download Eventbrite app? If so, registration process did not make that clear to me.
- I was not able to attend and it saddened me. I logged in like the directions said and made a reservation to attend, but it was very confusing, and I could not log on because of no further information, was it done on zoom? Where would I have been able to find the information?
- I registered for the Eastern was on a wait list. I registered for the western was on a waitlist. I never got to be a part of either. I never received a link to attend. I hope you will do more so others that were not able to attend can in the future.
- I did not get to access it, so was bummed about that. I do not know if I needed to do something more than I did or what. I did not see how to get online to the event. I do zoom meetings and they have ID numbers and passcodes and are easy to get online with.

10. Please list any suggestion to improve the virtual Forum experience.

- Notifying members more ahead of time making the join meeting smoother and easier
- A different form of graphic for program links. Lots of people appeared confused by the introductory document/graphic. It certainly confused me. I kept going back to the email looking for the appropriate link. While I appreciated the ASL interpreter - probably thousands of deaf people out there that need AA - it would be nice to have an option to opt out of the interpreter. I laughed when one of the Q & A people turned out to be Hispanic. The foreign language interpretation seemed totally set up for those listening, but not the opposite. Possibly need a button/link for those non-English speakers who want to ask a question.
- When adding a hyperlink for the zoom room, please make sure that it is accessible with screen readers and not a link that needs to be hovered over.

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- Love having the signer but would be easier to watch if they were at the bottom of the screen. This would eliminate a lot of movement if just watching straight ahead.
- I found it confusing when I signed up through Eventbrite and then I did not get my tickets right away. The program details were not available at that time and were sent out later. I also found it difficult during the breakout sessions. The host would assign you to a room for a topic. I would like to choose which room I was going to be in. I did not change rooms because it was not clear to me on how to do it.
- I hope that some of the sessions were recorded.
- Try and incorporate some on-line tools to make some of the sessions more interactive. Also, I do not know how to go about doing this but ensure that facilitators are addressing the actual topic. For instance, the main question for the session on safety was "What are some of the benefits you have received from being involved in service."
- I thought it was great, I would suggest maybe a schedule that was easier to figure out. I did find it hard to know where I was supposed to be and when. I logged into a few zooms that I ended up figuring out I was in the wrong room.
- I had such difficulty finding and using the Zoom procedures to get back-and-forth from the presentations to the workshops that I just gave up. the instructions were not very clear. Leaving a meeting and then having to re-enter was next to impossible to do. Again, I just gave up because of this difficulty.

US CAN Virtual Forum		
Attendance Virtual Western US CAN		
Time	Session	Attendance Max
Morning Sessions		
11:00 AM	Opening Session	365
11:15 AM	Pacific	88
11:15 AM	Southwest	74
11:15 AM	West Canada	78
11:15 AM	West Central	50
11:15 AM	AA Grapevine and La Vina Booth	17
Total Hospitality Attendance		307
10:00 AM	AA Meeting	775
1:00-1:10	Welcome	809
1:10-1:20	Opening Remarks	852
1:20-2:15	IGCO Panel Discussion	924
2:25-3:15	Your G.S.O. & Grapevine	953
3:15-4:20	Q&A	889
4:20-4:25	Past Trustees Sharing: Hat Draw	860
Afternoon Sessions		
Workshops		
5:00-6:05 PM	AA Around the World	300
5:00-6:05 PM	Keeping Us Connected - AA Grapevine	88
5:00-6:05 PM	Deepening Our Spiritual Practices	132
5:00-6:05 PM	What Difficult Conversation Are We Not Having in A.A.?	260
5:00-6:05 PM	Manteniéndonos Conectados - La Viña	14
5:00-6:05 PM	Safety in AA	52
5:00-6:05 PM	AA History	126
Total Workshop Attendance (5pm Sessions)		972
6:10-7:15 PM	Fostering Participation in A.A: Who's Not in the Room?	272
6:10-7:15 PM	Rediscovering Grapevine/La Viña	97
6:10-7:15 PM	Keeping A.A. Relevant in Tomorrow's World	131
6:10-7:15 PM	A.A.101: A Brief Introduction to the Service Structure of A.A.	70
6:10-7:15 PM	Virtual Link in Communication between Groups & G.S.O.	23
6:10-7:15 PM	Practicing the Traditions in a Virtual Environment	117
6:10-7:15 PM	Our Great Responsibility	98
Total Workshop Attendance (6pm Sessions)		808
Evening Sessions		
7:30-8:20 PM	A Class Act	642
8:20-9 PM	Ask It Basket	565
9-9:50 PM	Past Trustees Sharing Session	525
10:00 PM	Closing Remarks	480