

Area Committee Quarterly Report Form

Name: Kristee M

Position: Area Registrar

Date: March 30, 2020

Experiences From The Past Quarter:

This past quarter has continued to be a busy one! New groups, new GSR's, service position changes, existing groups getting registered – there has been lots of activity, which is a wonderful thing to see. The WWA72 newsletter mailing list has crossed over 900 entries – I am so proud of us!!

OK, now to what you are probably the most interested in as it pertains to my report.....What's the latest with GSO and the ERP program? As I'd explained in my report last quarter, area registrars were given accessibility to the new GSO database as a read only function. We rec'd training and are able to get into the program's portal, review data and run reports. We are not able to actually change data, which means for registering people into various service positions, or registering groups, or changing information for currently registered and active groups, we are required to forward said info to GSO and they make the changes. It was their hope that the program transition would be further along and that area registrars would be able to start inputting and making changes themselves by March. Unfortunately, and prior to the Corona virus Covid-19 pandemic, the area registrar's rec'd communication from GSO that this targeted hope of March, would not be happening due to some setbacks that they were experiencing on their end, an further, at this point a new targeted start date for registrars had not yet been determined. So, we continue to forward on to GSO's Records department, all registration and change requests. This process was already running significantly slow, as I'm sure you have experienced, as this is an extremely high volume of work for a few people to handle. The GSO records department regularly consists of four full time employees, though it is my understanding that they did bring in some extra help for this transitional period. However, now adding the Covid-19 pandemic restrictions being placed on New York, just as it has been here for us as well, those same records employees are now working from home and experiencing all the frustrating work restrictions and limitations that we too are experiencing. So, things are and will continue to move slowly, from a registration perspective. I have the utmost faith, however, that although things pertaining to registrations are happening slowly, they will all happen and I truly believe that a lot of people are working very, very hard to make sure this all happens correctly.

There are a few things that you can do, to help me be better able to help you.

1. Mailing address - please, please include the GSR/contact person's mailing address. I am not able to add people to the area newsletter mailing list if I do not have their mailing address. As well, GSO also requires a mailing address as part of their registration process.
2. My preferred method of receiving information is via the use of the New Group or Group Change of Information forms found on the WWA72 website. It goes to both myself and the webmaster and we pick out the items we need. I then forward these on

to GSO. I do accept information pretty much in what ever format someone can get it to me, however, this is my most preferred way of getting it. I understand that not always, is this method accessible or easy for someone else and that is why I will take it however you can get it to me.

3. If you have a small amount of info and want to text it to me, that's not a problem, please just maybe tell me who you are as I don't know who everyone is or their numbers.
4. I've said in the past, that with large numbers of people and positions to send information about sending me a spreadsheet is fine. However, I don't really like to keep things on my computer and prefer to get rid of it once I've entered/forwarded the information to GSO and into the newsletter mailing list. If you choose to continue to send spreadsheets as you make your updates to your district database, will you please highlight only the NEW Information. If I don't know what is new, then I have to look up everything because I don't want to have missed anything. This takes a lot of time and could be much quicker and easier if you would please highlight the NEW information. I really, really appreciate this.
5. And one last thing, sometimes I get emails from people requesting that a change of some sort needs to be made. I am very happy and willing to make whatever changes for you that I am able to make, but please include the name of the district and the group that is involved. I can get things done much quicker when I don't have to spend a great deal of time researching and/or writing emails asking for more information.

Thank you all so much! You are all a lovely group of people with so much to offer. We each do what we can, in the way that we can, to help make a difference for someone else. Each and everyone one of us is a treasure trove. It is my hope for you, that you can see how lovely and important you are. You are a gift and I appreciate YOU so very much!!