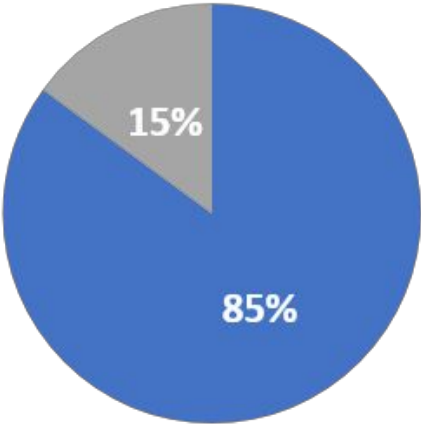


Did you know Area publishes a monthly newsletter?

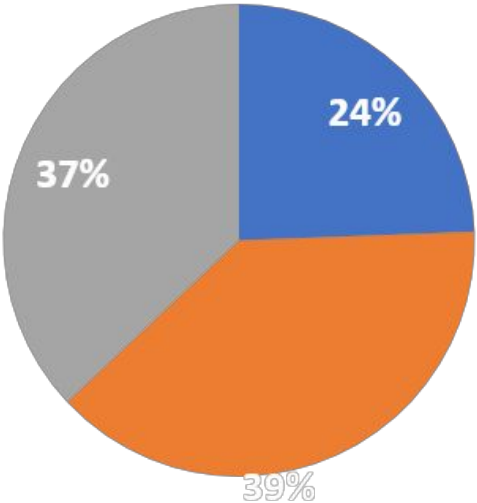
■ Yes ■ No



Yes	No
108	19

Do you read your area newsletter every month?

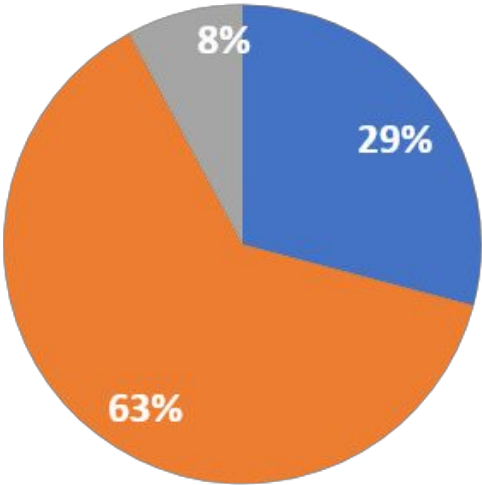
■ Yes ■ No ■ Sometime



Yes	No	Sometimes
31	49	47

Should we print the newsletter monthly?

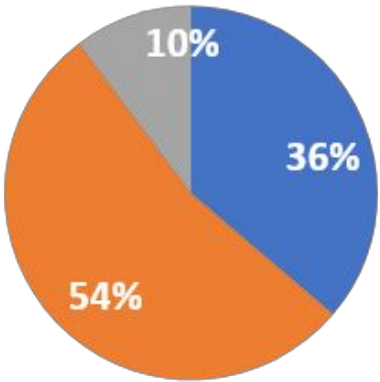
■ Yes ■ No ■ Blank



Yes	No	Sometimes
31	49	47

Should we only print the newsletter quarterly (w/minutes)?

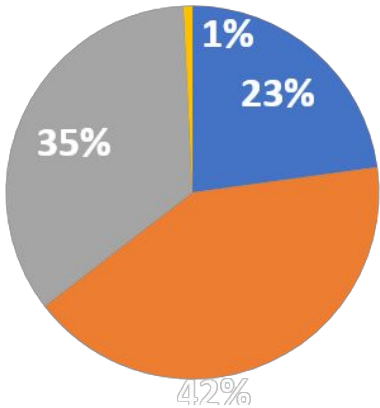
■ Yes ■ No ■ Blank



Yes	No	Blank
46	68	13

Do you prefer electronic or paper copy of servie manuals

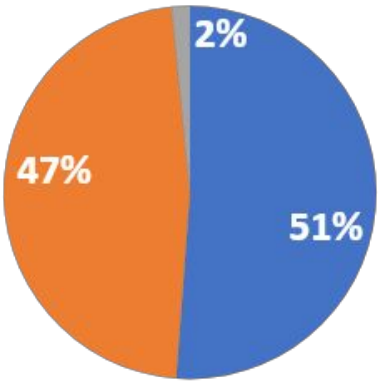
■ Paper ■ Electronic ■ Both ■ Blank



Paper	Electronic	Both	Blank
29	53	44	1

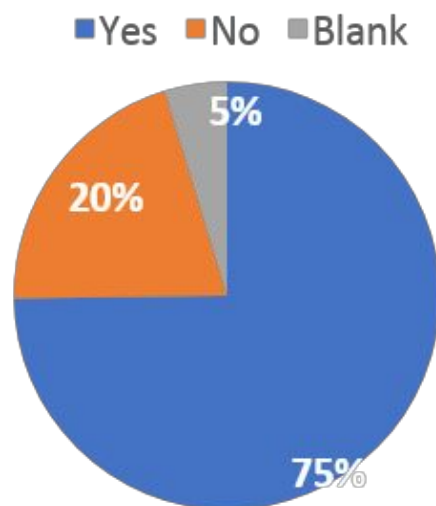
If you had the option to opt-out of hard copy would you?

■ Yes ■ No ■ Blank



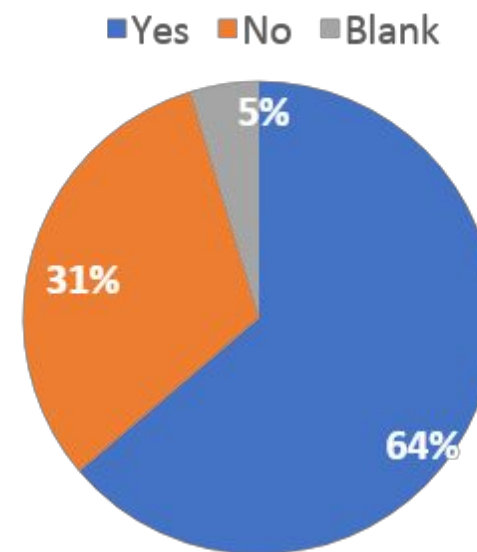
Yes	No	Blank
65	60	2

Is Electronic media an effective way to carry the message in service?



Yes	No	Blank
95	26	6

if we had an online forum to communicate would you use it?



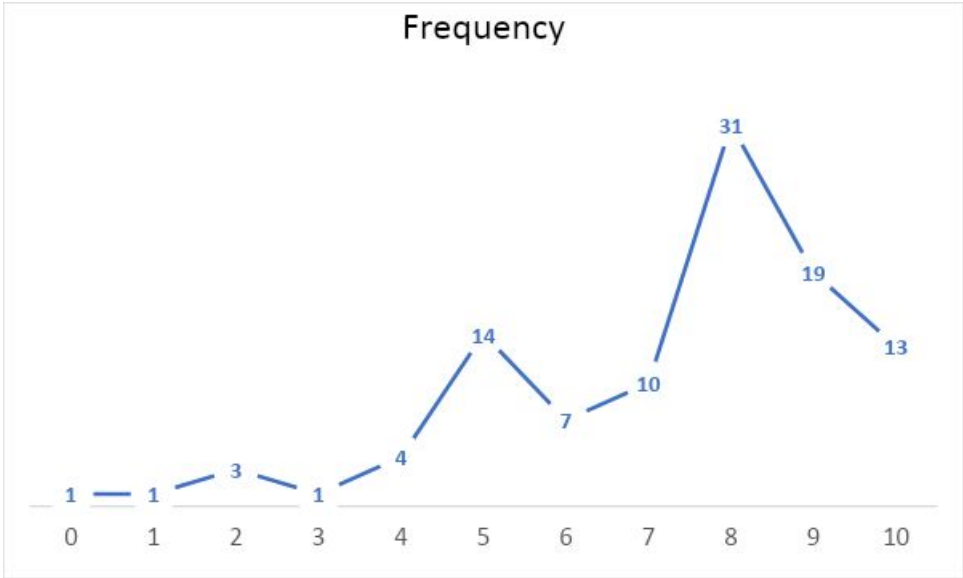
Yes	No	Blank
81	40	6

Quality

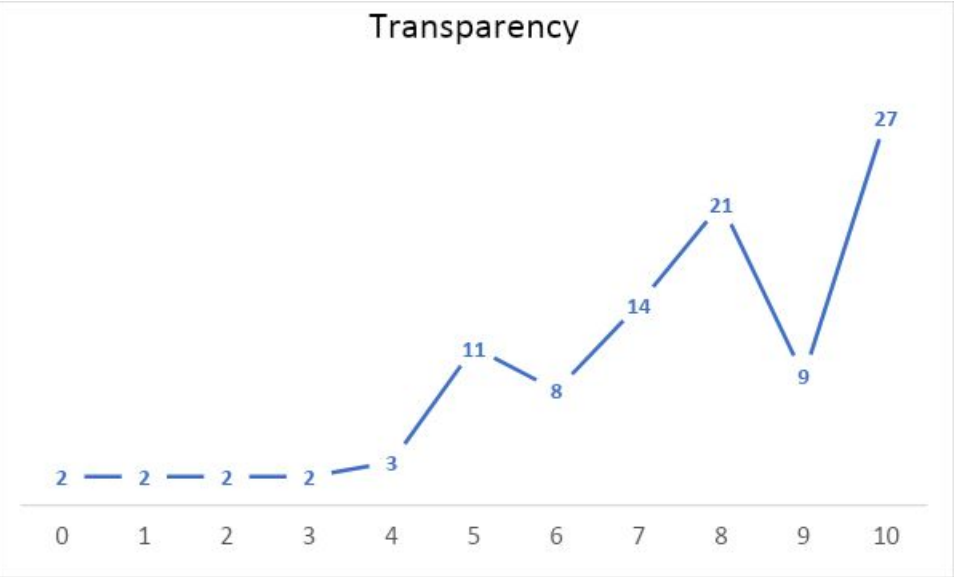


0	1	2	3	4	5	6	7	8	9	10
1	1	3	1	1	10	6	18	29	10	16

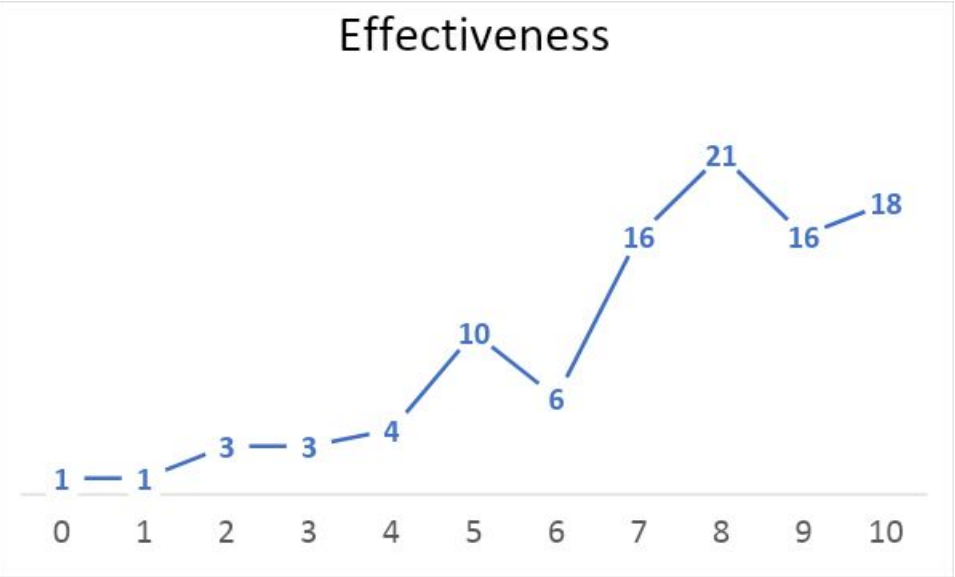
Frequency



0	1	2	3	4	5	6	7	8	9	10
1	1	3	1	4	14	7	10	31	19	13

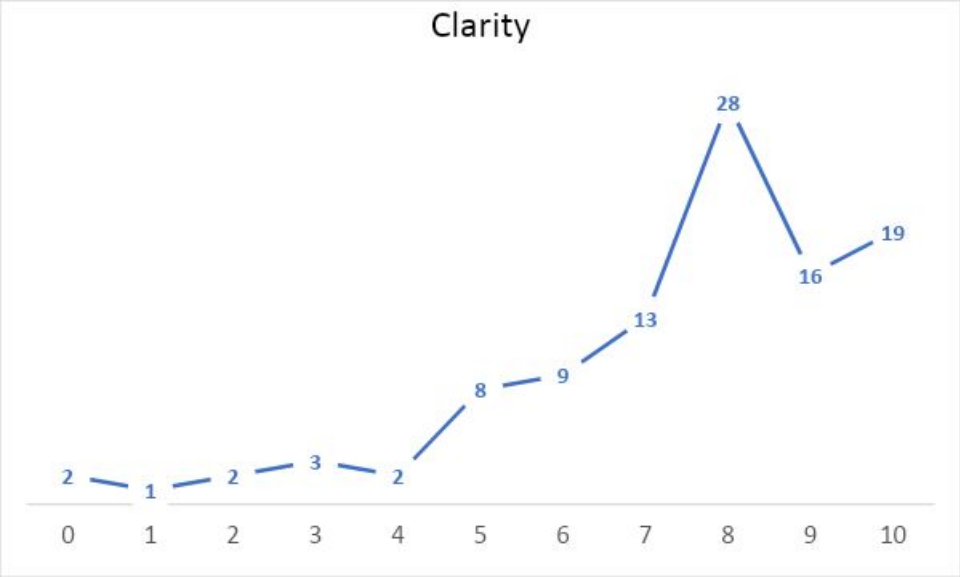


0	1	2	3	4	5	6	7	8	9	10
2	2	2	2	3	11	8	14	21	9	27



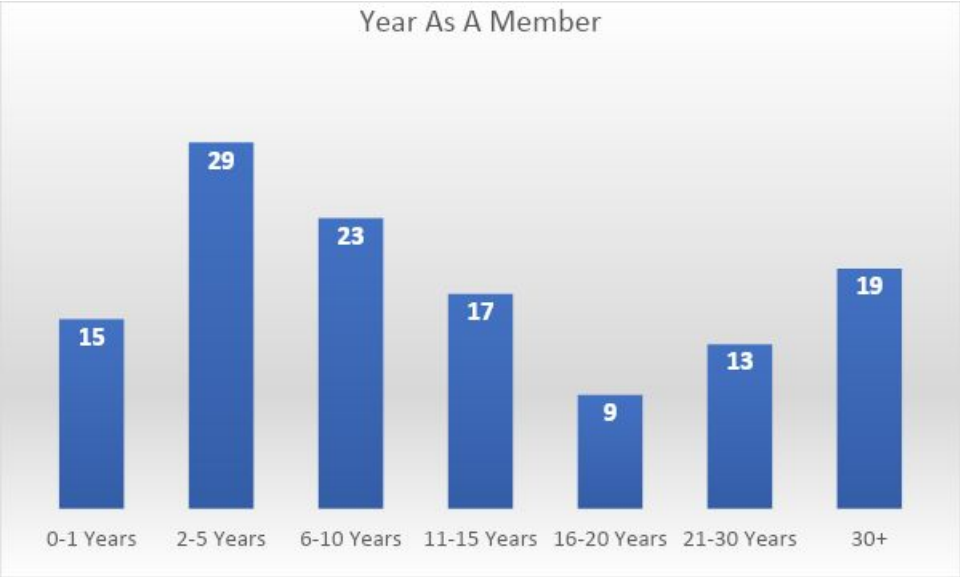
0	1	2	3	4	5	6	7	8	9	10
1	1	3	3	4	10	6	16	21	16	18

Clarity



0	1	2	3	4	5	6	7	8	9	10
2	1	2	3	2	8	9	13	28	16	19

Year As A Member



0-1 Years	2-5 Years	6-10 Years	11-15 Years	16-20 Years	21-30 Years	30+
15	29	23	17	9	13	19