

XIII.

INTERNATIONAL CONVENTIONS/ REGIONAL FORUMS

AGENDA

**Joint Meeting of Conference Committee on International Conventions/
Regional Forums**

and

Trustees' Committee on International Conventions/Regional Forums

Wednesday, May 22, 2019 – 5:30 - 7:30 p.m.

Room 405/406

Trustees' Committee Members

Tom A.
Leslie Backus* +
Cathy B.**
Beau B.
Kathi F.
Tommi H.
David Morris+
Ginger R. B.
Carolyn W.

*chairperson

**alternate and/or vice chairperson

+ nonalcoholic

¹ Members of this committee serve on this as a secondary committee assignment

Conference Committee Members¹

Panel 68

Earl C.
Anthony F.
Alicia H.**
Rick M.*
Becky P.

Panel 69

Teddy B.-W.
Lori C.
Jane E.

- ◆ Introductions – Leslie Backus, trustees' committee chairperson.
- ◆ Review Conference committee Composition, Scope and Procedure – Rick M., Conference committee chairperson.
- ◆ Review History of Conference committee – Julio E. and Sandra W., co-secretaries.
- ◆ Report of trustees' committee – Leslie Backus, trustees' committee chairperson.

NOTE: 1989 Conference Advisory Action

Each Conference Committee carefully consider their agenda items and strive to make their recommendations for Advisory Actions to the Conference at the policy level. To be more financially responsible, when a Conference Committee recommendation involves a substantial expenditure of money, an estimate of cost and its impact on the budget be part of that recommendation.

- ◆ Discussion and acceptance of trustees' committee report.
 - A. Discuss an anonymity-protected photograph of the flag ceremony to be taken at the 2020 International Convention.
 - B. Consider a broadcast of the 2020 International Convention Opening Flag Ceremony, similar to the anonymity-protected delayed Internet broadcast of the 2015 International Convention Opening Flag Ceremony.
 - C. Discuss ways to encourage interest in Regional Forums and attract first-time attendees.
 - D. Election of chairperson. *
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*Election of chairperson

1. All Panel 69 members are eligible except for the 2020 delegate chairperson and 2020 Conference committee chairpersons.
2. All committee members vote by written ballot (no verbal nominations).
3. Election by plurality. Second place becomes alternate chairperson.
4. New chairperson serves one year beginning at the close of the Conference.

2019 Conference Committee on International Conventions/Regional Forums

ITEM A: Discuss an anonymity-protected photograph of the flag ceremony to be taken at the 2020 International Convention.

Background notes:

An anonymity protected photo has been taken at each International Convention since the first International Convention in 1950.

Since 1994, the General Service Conference has approved the taking of this photograph at the Convention. Note: The Conference Committee on International Conventions/Regional Forums began meeting on an annual basis in the early nineties. It had met on an *ad hoc* basis prior to this, and there were no Advisory Actions regarding the photo before the 1994 Action.

In the year prior to the International Convention, the process has been for the trustees' Committee on International Conventions/Regional Forums (IC/RF) to discuss and agree to forward to the Conference Committee on International Conventions/Regional Forums this agenda item.

From the Minutes of the January 26, 2019 trustees' IC/RF Committee meeting:

"The committee agreed to forward to the 2019 Conference Committee on International Conventions/Regional Forums discussion of an anonymity-protected photo of the flag ceremony to be taken at the 2020 International Convention."

Prior recommendation of the 2014 Conference IC/RF Committee for the 2015 International Convention that resulted in an Advisory Action:

"It was recommended that: 'An anonymity-protected photograph of the flag ceremony be taken at the 2015 International Convention.' "

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2019 Conference Committee on International Conventions/Regional Forums

ITEM B: Consider a broadcast of the 2020 International Convention Opening Flag Ceremony, similar to the anonymity-protected delayed Internet broadcast of the 2015 International Convention Opening Flag Ceremony.

Background notes:

One of the major highlights of each International Convention is the parade of flags at the Opening Meeting on Friday evening. The Flag Ceremony sets the celebratory and international tone for the Convention weekend with a display of 90+ flags representing countries whose members are attending the Convention.

Starting with the 2005 International Convention in Toronto and approved by the General Service Board and General Service Conference, a *limited* broadcast of this event was shared with General Service Conference areas in the U.S./Canada and with General Service Offices overseas. It required a unique password along with technical requirements to access the Flag Ceremony on the Internet. Access was available approximately 9 hours after the end of the Flag Ceremony, which allowed time for editing to ensure anonymity and to launch the broadcast. Each area was given the opportunity to broadcast the Flag Ceremony up to six times, and each foreign G.S.O. could show it once. The broadcast spanned over 48 hours. In 2005, the broadcast was accessed 1,760 times.

In 2009, the General Service Board agreed that over the 2010 International Convention weekend, unlimited access to an encrypted, anonymity-protected Internet broadcast of the 2010 International Convention Opening Flag Ceremony would be available through G.S.O.'s A.A. website (this meant that passwords would no longer be required). This was followed by approval from the 2009 General Service Conference. The broadcast of the 2010 International Convention Flag Ceremony began early Saturday morning (July 3) and ended on Monday morning (July 5) at midnight EST. The broadcast was available in English, French and Spanish and was accessed 13,790 times through G.S.O.'s A.A. website. In 2014 the General Service Conference approved a recommendation for an anonymity protected internet broadcast of the 2015 International Convention Opening Flag Ceremony. The broadcast began on Saturday morning, July 4 through G.S.O.'s A.A. website and was extended until Friday, July 17, 2015. No password or access code was required. The ceremony was viewed a total of 448,165 times during that period of time.

From the Minutes of the January 26, 2019 trustees' IC/RF Committee meeting:

"The committee agreed to forward to the 2019 Conference Committee on International Conventions/Regional Forums the discussion of an anonymity-protected, delayed Internet broadcast of the Convention Flag Ceremony for the 2020 International Convention. The committee also suggested the Conference Committee on International Conventions/Regional Forums consider the production of anonymity-protected videos of other highlights of the convention as a way of sharing the spirit and enthusiasm of the 2020 International Convention with A.A. members."

Prior recommendation of the 2014 Conference IC/RF Committee for the 2015 International Convention that resulted in an Advisory Action:

"It was recommended that: 'an encrypted, anonymity-protected Internet broadcast of the 2015 International Convention Opening Flag Ceremony be approved.' "

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2019 Conference Committee on International Conventions/Regional Forums

ITEM C: Discuss ways to encourage interest in Regional Forums and attract first-time attendees.

Background:

1. Summary Suggestions 2015 to 2018
2. 2018 Regional Forum Questionnaire Summaries (Western Canada, Eastern Canada, Pacific)

**Summary of Suggestions on Ways to Encourage Interest in Forums from
Conference Committees on International Conventions/Regional Forums
(2015-2018)**

The committee discussed ways to encourage interest in Regional Forums and attract first time attendees, and suggested:

2018

- When possible, provide bilingual written and PowerPoint presentations, especially important when the Regional Forum is held in an area with a large population of non-English speaking members.
- Consider providing “meet and mingle” opportunities for Forum attendees to meet with trustees and G.S.O. staff in informal settings (i.e., lunch).
- Provide members the opportunity to register earlier than the current two months lead time.

Suggestions for Forum workshops include:

- Lengthening workshop times;
- Trustees and G.S.O. staff could lead more workshops to foster more interaction with Forum attendees;
- Adding workshops that would specifically address the topic of our Primary Purpose;
- Providing additional Spanish workshops.

2017

- Communicating information to groups that are a car ride or day trip away from the Forum site;
- Looking for attractive sites for Forums;

- Forwarding any and all announcements from G.S.O., including when pre-registration opens;
- Considering forwarding announcements to states which are in other regions when Forum sites are nearby;
- Utilizing FNV for email blasts to communicate with trusted servants about upcoming Forums.

Additionally, one area through its Assembly Development Committee organizes ride sharing and room sharing for Forums; and one delegate shared that they bring a laptop to A.A. gatherings and use it for pre-registration.

2016

- Providing more information about what happens at a Regional Forum such as meeting trusted servants and special workers, workshops, opportunities for questions and answers, and fellowship;
- Including event details of Regional Forums on local Area websites with links back to G.S.O.'s website, aa.org;
- Encouraging members to attract other members through “bring a buddy” and “get on the bus” approaches;
- Informing members from outside of your Region about upcoming Forums.

2015

- That delegates and area trusted servants communicate the value of Forum participation early and often;
- Share with the Fellowship the easy availability of one on one conversations with trustees, directors and staff members that can be found at the Forums;
- Consider utilizing A.A. Conventions and other A.A. events as opportunities to share the new Regional Forum Flyers with the Fellowship.

2018 WESTERN CANADA REGIONAL FORUM

Questionnaire Summary

Thirty-one attendees (out of 235) of the 2018 Western Canada Regional Forum completed their evaluation questionnaires. A summary of their responses follows.

1. How did you hear about this Forum?

Area = 13

District = 9

G.S.O. Flyer = 3

Local Intergroup/Central Office = 2

Home Group = 9

www.aa.org = 4

Friend = 4

*Note that some members heard about the Forum from multiple sources.

2. Please list any suggestions for future Workshop or Presentation topics:

Comments:

The members suggested the following topics for future Workshop or Presentations: Deepening our spiritual practices (1). How do we Carry the Message inside A.A. (1)? How do the Twelve Concepts relate to our individual recovery (1)? Bringing our A.A. background into our wider life (1). The importance and challenge of sticking to our Singleness of Purpose (1). Group Unity (1). Walking in Bill W.'s footsteps (1). Chairing an A.A. meeting (1). Safety in A.A. (1). Safety in the rooms vs. primary purpose (1). The older alcoholic with long-term sobriety "what is their place in A.A." (1)? Resources available for home groups (1). Online 7th Tradition at the group level (1). A.A. ought not to be organized—but what can be (1)? A.A. and social media (1). Successful uses of social media (1). How A.A. World Service has helped countries develop A.A. (1).

3. At future Forums would you like to see:

	More	Less	Just Right	No Answer
Presentations	4 (13%)	4 (13%)	22 (70%)	1 (4%)
Workshops	9 (30%)	0 (0%)	21 (67%)	1 (3%)
Sharing Sessions	3 (10%)	1 (3%)	24 (77%)	3 (10%)

4. **What was effective and what improvements might be made to A. Presentations B. Workshops C. Sharing Sessions:**

Comments:

A. Presentations: Perhaps have fewer presentations (and more workshops) (1). The presentation about our funding and finances should come in the morning—this year David did his presentation late in the afternoon after cake—poor guy (1). I like that the presentations didn't drag on (1). It seemed that the Trustee-at-Large presented and consumed time. I also heard multiple times “the common solution is the fellowship” however, the book states “the main objective is to enable us to find a power greater than ourselves, which will solve our problems.” This means that we need to talk about God (1). Talk more about Bill W. and Dr. Bob (1).

B. Workshops: Perhaps have more workshops (3) earlier in the day (1). Could we have workshops running hour by hour as opposed to five workshops at the same time (1)? Workshops lacked a more specific agenda to assist the chairs and to prompt interaction with the attendees (1). I thought the workshop topics were varied and interesting (1). I really liked the options for the Workshops and Presentations (1). Everything was great and very well prepared (1).

C. Sharing Sessions: Perhaps have more Sharing Sessions (1). The Sharing Sessions were very informative and easy to follow (1). The Sharing Sessions were cut short if no one was at the microphone—and that was good (1). Very glad there is a ball so as many people can share as possible during the Sharing Sessions (1). Especially loved the personal sharing of G.S.O. staff (1). Thank you (1)!

Overall there was pretty good direction (1). Gaining an appreciation—that is more meaningful to me than learning about the A.A. structure and organization and why all of this is necessary—as Bill W. found early on to serve the still struggling alcoholic (1). Update the audio visuals (1). The sound quality on Dr. Bob was poor (add subtitles) (1)! It was really evident that G.S.O. was attempting to be more accessible and open and focused on communicating with the non-G.S.O. fellowship (1). You all have obviously worked very hard at putting together a great Forum (1). Nailed it (1). Everything was fine (1). Thank you (4)!

5. **No signature is required, but please indicate whether this was your first Forum:**

Yes = 15 (48%) No = 16 (52%) No Answer = 0 (0%)

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6. Please select your current service position:

General Service Representative (8), District Committee Member (5), Area Officer (3), Area Committee Member (1), A.A. Group Member (13) and Delegate (1).

Other = Past Area Officer (2), Past Area Committee Chair (1), Past General Service Representative (1), District Treasurer (1), Intergroup Representative (1), Corrections Volunteer (1) and Welcome Committee (1).

*Note that some members had more than one service position.

7. Did you pre-register by postal mail?

Yes = 4 (13%) No = 24 (77%) No Answer 3 (10%)

Comments:

One member reported that they did register by mail (1). Another member reported “I did, but then was told I hadn’t” (1).

8. Do you have any suggestions to make the print flyer and registration form better?

Comments:

The members reported that the print flyer and registration form were fine (1). Worked for me (1). Include that everyone is welcome (1). Better directions to the Forum registration location on the website (1). Had trouble registering online as it said “Registration soon” or something similar (1). The flyer was a bit hard—easily overlooked in a pile (1). Perhaps simplify as it seemed to be too much (1).

9. Did you pre-register online at: www.aa.org?

Yes = 23 (74%) No = 8 (26%) No Answer = 0 (0%)

Comments:

One member said “I told lots of people in my area about the pre-registration online” (1).

10. Did you reference the online version of the Forum Flyer?

Yes = 24 (77%) No = 7 (23%) No Answer = 0 (0%)

Comments:

The members reported that they referenced the online version of the Forum flyer when they needed information about the sessions and workshops (1) and hotel address and information (1). It gave me some indication of what the event was about (1). Yes, but the final schedule was never posted (1). All hyperlinks worked (1). I accessed it early but the site said that it would be available soon—so I took a screenshot to have it on my phone (1). No I used the print copy (1). I first had the paper flyer, but then went online for the details because I misplaced the paper (as I do) (1). Not sure what that is but will check it out (1). The online version of the Forum flyer helped me to plan my weekend (1). It was very informative (1) and helpful (2).

11. Please list any suggestions to improve online pre-registration at www.aa.org.

Comments:

The members commented that the online pre-registration at www.aa.org was quite easy (3), very good (3), seemed smooth (1) and worked fine (2). I didn't have any difficulties—you must have made it easy for a non-techy like me (1). It was easier to locate (1). I did have to get here to find out how valuable it could be to me in my (new) position as a G.S.R. (1). It was great (1).

The online pre-registration helped me to get group level information (1). Perhaps make the online pre-registration available earlier (1). Make it work better; maybe a way to confirm that a persons' attempt to register is confirmed afterwards, like right away (1). I thought the registration was a bit confusing as it didn't seem open for registration (online) (1). I didn't pre-register (1). I didn't not use it (1).

12. Please list any suggestions for the online Regional Forums' section in general at www.aa.org.

Comments:

The members provided a few suggestions for the online Regional Forum's section at www.aa.org including updating the schedule (1) and showing where A.A. meetings are around the world for travelers (1). Also, move the hotel rooms to a group rate (1) and provide handicap parking rules (got a ticket) (1). It would also be nice to have a display of A.A. literature to buy things at the Forum (1).

The online Regional Forum's section was easier to see find (1). Everything was very good (1) and worked out great (2). It had all the information I needed as a first-time attendee—thank you (1)! As someone said in the “newcomer” sharing on Sunday morning “the humility of the

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G.S.O. staff displayed was refreshingly different from what I have experienced before (1)!! Thanks for this opportunity (1). Thank you for the opportunity to experience this level of service (1). We appreciate all you do (1). Thank you (3)!

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2018 EASTERN CANADA REGIONAL FORUM
Questionnaire Summary

Thirty attendees (out of 507) of the 2018 Eastern Canada Regional Forum completed their evaluation questionnaires. A summary of their responses follows.

4. How did you hear about this Forum?

Area = 19

District = 11

GSO Flyer = 2

Local Intergroup/Central Office = 0

Home Group = 7

www.aa.org = 0

Friend = 3

Other = Echo Bulletin (Area 87) (1).

*Note that some members heard about the Forum from multiple sources.

5. Please list any suggestions for future Workshop or Presentation topics:

The following suggestions were provided by the members for future Workshop and Presentation topics:

Comments:

Archives (1). Literature (1). The Twelfth Step (1). The importance of service (1). How do we welcome people with multiple addictions in A.A. (1)? What to do with a person who calls himself an “AA member” but does not identify himself as an alcoholic (1)? Relation to other dependencies and other races and languages (1). The double/triple dependency—we integrate all the dependencies (1). Workshop on inclusion or exclusion (1). More on inclusion: Tim’s presentation was really great (1). The newcomer (1). Inform us of the contribution of Bill and Bob’s wives to the movement—in my humble opinion, that would be interesting (1). Alcoholism and spirituality (1). God vs. religion (separate) (1). Saying the Lord’s Prayer makes sense and is important (1). As a GSR, how to address anonymity in a group (1)? A.A. (1) and anonymity on Social Media (1). Anonymity vs. the web (1). Corrections (1). Opening A.A. in professional meetings (1). Why is public information so little known (1)! Welcome (1). The future (1).

3. At future Forums would you like to see:

	More	Less	Just Right	No Answer
Presentations	3 (10%)	4 (13%)	17 (57%)	6 (20%)
Workshops	14 (47%)	0 (0%)	14 (47%)	2 (6%)
Sharing Sessions	12 (40%)	2 (6%)	13 (43%)	3 (10%)

4. What was effective and what improvements might be made to A. Presentations B. Workshops C. Sharing Sessions:

Comments:

A. Presentations: Perhaps livelier presentations (2) with less text reading (1). Have shorter presentations (1). The presentations should be bilingual (1). During the presentations, have one screen in French and another in English (1). Better visual support (PowerPoint) in French as well as English (1). It seemed to me that Greg's presentation and Diana's presentation were similar (1). Please don't repeat those heard at the Provincial gatherings (1).

B. Workshops: Perhaps have fewer subjects at a time = more depth (1). The workshops are simple, so sharing is rather far from the subject, if the workshops had an 8 to 12 minute presentation, the sharing would be more focused (1). During the workshops, the facilitators should limit interventions to 2 or 3 minutes and then stop people when the time is up (1). Better respect of timing during interventions (1). More focus answering questions (1). Better introduction to the theme, using our Concepts and Traditions (1). I really liked the workshop on letter writing (1). Please have more workshops (1).

C. Sharing Sessions: Provide more Sharing Sessions to let people share (1). Should be mini-workshops, with Q & A from members, with a moderator (1). The Sharing Sessions are a bit too long (1). More answers from the trustees at Sharing Sessions (1). I hope that each question and its answer will appear in the final report (1). The Sharing Sessions were good (1).

General Comments:

Interventions to answer questions (1). Alcoholism is a movement to help the person with a problem with his emotions and his family environment, etc. (1). Overall everything was well prepared (1). Generally speaking, the Forum was quite relevant and extraordinary (1).

5. No signature is required, but please indicate whether this was your first Forum:

Yes = 6 (20%) No = 1 (3%) Yes + No = 17 (57%) No Answer = 6 (20%)

6. Please select your current service position:

General Service Representative (GSR) (8), District Committee Member (DCM) (6), Area Officer (5), A.A. Group Member (7), Alternate GSR (2), Alternate Area Committee Chair (1) and no answer (2).

*Note that some members had more than one service position.

7. Did you pre-register by postal mail?

Yes = 5 (17%)

No = 22 (73%)

No Answer = 3 (10%)

Comments:

None.

8. Do you have any suggestions to make the print flyer and registration form better?

Comments:

The members commented that the print flyer and registration form was very good (1). It was okay with me (1). Not really (1). My registration was made by my sponsor (1). Register by postal mail, but name wasn't there on arrival (1). Too it was too much (1). Perhaps have more details (1).

9. Did you pre-register online at: www.aa.org?

Yes = 17 (57%)

No = 11 (37%)

No Answer = 2 (6%)

Comments:

None.

10. Did you reference the online version of the Forum Flyer?

Yes = 15 (50%)

No = 10 (33%)

No Answer = 5 (17%)

Comments:

The members commented that the online version of the Forum flyer was very helpful (3), quite helpful (1) and very useful (1). It gave a good idea of the topics (1). It was too much (1). Too much information and hard to understand (1). I wasn't aware of the special rates for rooms (1).

11. Please list any suggestions to improve online pre-registration at www.aa.org.

Comments:

The members suggested the following ways to improve the online pre-registration: It was perfect, not to be changed (1)! For me, everything was perfect (1). Very functional and well done (1)! Everything was okay (3). Okay with me (1). Perhaps make available earlier (1). Hard to understand and too much information (1). Have someone outside of World Services read the form (1). To get to the inscription itself, the path was difficult. Have in both French and English (1). I haven't seen the program or the code for the room rebate (1).

12. Please list any suggestions for the online Regional Forums' section in general at www.aa.org.

Comments:

The members suggested the following ways to improve the online Regional Forum's section: As this is my first Forum, I have no suggestions for the time being (1). Very well done. Don't change anything (1). It is okay like that (1). Have more direct links (1) and practical information –e.g., where and how to pay for breakfast and options for meals outside, etc. (1).

General Forum Comments:

To always grow in spirituality and faith in relation to the Serenity Prayer (1). To continue to say the Lord's Prayer forever and ever (1). Bring people with different cultures and other conferences (1). Replace the telephone service with a text messaging system (1). The English to French translation is sometimes incorrect (1). Provide one screen in French (1). False truths and ready-made sentences (1). Ready-made sentences in A.A. (1). Limit the applause during sharing so there is more time to share (1). Perhaps have the ice cream social right after the workshops (1). Everything was good (1). Thanks for everything (1)!

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2018 PACIFIC REGIONAL FORUM
Questionnaire Summary

Two hundred-thirty four (out of 918) attendees of the 2018 Pacific Regional Forum completed their evaluation questionnaires. A summary of their responses follows.

6. How did you hear about this Forum?

Area = 122

District = 67

GSO Flyer = 34

Local Intergroup/Central Office = 11

Home Group = 22

www.aa.org = 16

Friend = 20

Other = PRAASA (4), GSR (1), Unity Service Conference (1), previous Forums (4), email (5), the Internet (1), have been to many Forums (3), past delegate (1) long-time trusted servant (1), I'm a regular (1) and prior attendee (1), and sponsor (1).

*Note that some members heard about the Forum from multiple sources.

7. Please list any suggestions for future Workshop or Presentation topics:

Comments:

The members suggested the following topics for future workshops or presentation:

The Twelve Steps (2), Second Tradition (1), Third Tradition (1), Ninth Tradition (1) and the Twelfth Tradition (1). I missed seeing the Traditions (1). The Twelve Concepts (5) checklist (1) and experience (2) for use in daily life (1). How to implement the Twelve Steps, Twelve Traditions and Twelve Concepts' workshops at the local level (1). Singleness of Purpose (1). Circles of Love and Service (1). Attraction vs. Promotion (1) and how "attraction" is created and maintained (1). Cooperation vs. Affiliation (1). Strengthening our common welfare (1). A.A. basic living (1). Spirituality (1). Inside our triangle-engaging members (1). Our Primary Purpose is it relevant today (1)? Our warranties and our demographic process. Reframing 3rd tradition pamphlets as 3rd and 5th tradition pamphlets (1). Thank you for the thought your put into the new framing and design of these pamphlets (1). Primary purpose and problems other than alcohol (1).

Sponsorship (1). Leadership and mentoring (1). Service sponsorship (1). Sprit of rotation in AA service (1). Expanding our Twelfth step call (1). Friendly with our friends and accessibilities (1). How to be all inclusive (1). Unity and the fellowship (1). Diversity in A.A. (1). Please have more diversity topics (1). Our diversity is our strength (1). Focusing on what unites us rather than divides us (1). What am I doing to be more welcoming and inclusive (1)? More on accessibility (1). More accessibility topics (1). Why are Hispanic membership declining (1)? Under served demographics (1). What can we do to attract people with language

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barriers (especially non-Spanish –i.e., Chinese, Philippine, etc. (1). More talks on diversity (how can we in general service reach our English language learners) (1). Bolstering underrepresented ethnic gaps: African American, Asians, etc. (1). Why not A.A. for All – green, purple, blue (1). Outreach (2) to Chinese Americans (1). Breaking through stereotypes and expectations (1). Outreach programs have found that some cultures don't let anyone outside know about problems (1). Getting more young people in A.A. (YPAA) (4). Why is YPAA using AA's name when men's and women's conference don't (1)? More about aging in A.A. (1). A.A. and isolated and older members (1). Old-timers—and how to reach a new generation (1). Looking out for our old-timers (1). Holding onto the 45+ persons (1). Invite a panel of members with long-term sobriety (2) to talk about their experience, strength and hope (1). More old timer workshops/discussion (1). Middle age sobriety, challenges and responsibilities (1). How to survive and stay sober with mental health challenges (1). Recognizing mental illness and ways for groups to show love and tolerance and promote long-time service volunteers (1). More guidance for non-believer, atheist member (1). Secular AA and how do we reach the atheist (1)? Please have workshops in Agnostics and atheists in A.A. (1). Elevate atheist and agnostic to equal footing (1). Discussion about the Lords Prayer as it makes us seem Christian—how about closing with the responsibility pledge (1)? Alcoholic and addicts in A.A. (we need to accept addicts) (1). We need to embrace modern addiction research (1). Remote communities (2). What defines a remote community (1)? Embracing our remote communities (1). How to reach alcoholics out of the mainstream (1)?

Archives presentation (2). More delegate presentations and archives display (1). History-archives what worked and what didn't work (1)? The Big Book or history of A.A. World Service (archives) workshop (1). Don't change the Big Book (1). Do we need a new version of the Big Book (1)? How can we make our beautiful Big Book relevant for the 21st century (1)? Should the Big Book be modernized (1), 5th edition (1)? Plain language Big Book (2). The effect of pronoun usage in the Big Book (1). Perhaps more business about changing the pronouns in the Big Book (1). Why were the books approved by World Service chosen (1)? Translating the Big Book into updated simple language (1). Another language spoke and shared about (1). The Grapevine (1). Grapevine/LaViña writing workshop (2). Language of the Big Book (1).

Home group Sharing Sessions (1). How to structure a home group and group guidelines (1). Inventories (1). Taking a group inventory (1). The group inventory presentation was surprisingly popular (1). Building the informed group conscience: A two-way highway system or some better metaphor (1). Overcoming local apathy (1). How to get more members involved in service (1). Open-mindedness, never fear needed change (1). A.A.'s continuing role in the recovery community (1). Are we friendly with our friends (1)? Are you a joyful alcoholic (1)? Running out newcomers for talking about drugs; how do we have more love and tolerance (1)? Emotional sobriety (1). Happiness—returns or flees (1). Anger displayed in the meetings (1). Amends too late or just not the right time (1). Sponsorship when taking prescribed mind altering medications (1). Current problems with groups (1). What has your group done to increase 7th Tradition participation (1)? Finance and A.A. members (1). In-depth financial

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break down (1). How to explain to the average members where their money goes (1). Balance in life with AA, hobbies, work, family (1). Adaptation: how much is too much (1)? When a group stops buying primarily A.A. literature and becomes a clique or club alternatives new group, intervention... it is really our business (1). Are fellowship halls and Alano Clubs diluting the idea of the home group (1)? Safety (3) always draws a crowd (1). More safety information (1). Starting new groups, or committees (1).

I love the GSR (1) and DCM (1) workshops (1). What makes a good DCM (1). District issues (1). Elections of Area Offices are we doing it right (1)? Intergroup—what are they and how are they connected to A.A. (1)? Intergroup workshop (1). How do Intergroup and others relate to the finance structure (1)? Educating the “rank-in-file” members that their donations in the basket go through GSO to the alcoholic who still suffers (1). GSO position and spirit of cooperation on the total breath of Intergroup (i.e., Central Offices, YPAA, TIAA, etc.) (1). Where do the boundaries of an Intergroup end and the boundaries so the inverted triangle begin (1)? Moving down the service structures (1). Presentation on Trustees’ job description (1). Cooperation among service entities (1). Workshop on cooperation with other 12th Step fellowships (1). Corrections Treatment (1). Treatment outreach and Bridging the Gap (1). PI/CPC and their role at GSO, examples and details (there was some of this but more detailed focus would be good) (1). What place (if any) do conventions and roundups have in the Fellowship (1)? Public perception of A.A. and its effectiveness (1). Would have liked to hear a more in-depth analysis of the manuscript litigation: how it came about, what happened, how it was resolved, people were so polarized. How were these emotions reconciled in the final decision (1)? Bridging the Gap – pre-release contact (1). Chanting and secular dogma attitudes in A.A. (rigidity) (1). How does A.A. handle legal matters (1). When divisiveness from politics invades our service (1). Mediation—what does it mean to you (1)? Consequences of not having a conference (1). How to introduce General Service to the Fellowship, especially those members who feel negatively about GSO (1). How A.A. members can play into serving through GSO needs, outside of conference structure—with area, delegates, trustee, etc. Rule 62 workshops on service (1). Meetings-to-go (Sunshine Club) committee (1). How do we protect the name Alcoholics Anonymous (1)? More inclusivity of Al-Anon representation (1). Successful example of letting Alanon and Alateen cooperate with A.A. (50 percent of Alateens say they found A.A. through Alateen (1). Attracting and keeping newcomers both in home groups and district meetings (1).

Our goals for the Fellowship’s future (1). Goals for A.A. in the future—gathering information and data and list agenda goals (1). How to apply A.A. spiritual principles to a changing world (1). Our digital future (1). Internet (1), Anonymity (1). Anonymity (3)—we need new people to understand this (1). Why are we anonymous? Do we practice the spiritual of anonymity, humility sacrificed (1). Protecting anonymity in the big data era (1). Is anonymity possible on electronic media (1)? Technology in AA (AA Technologies for dummies) (1). How technology is changing our fellowship (1). Animosity online—workshop if possible (1). Correspondences (1). Communication is vital in service making A.A. available to all who seek it (1). Communication technology in General Service (1). Technology to bring remote

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communities together (1). What can be implemented to reduce the multiple redundant, un-synchronized information system (1). How to share the information we already have with the Fellowship (1)?

Workshops seem to mirror current concerns and advances (1). You seem to do that well (1). GSR-the vital link to A.A. as a whole (1). How to give a group report back (1). What to take back to my group from the forum (1). Visitors of the future of A.A. (1). How to communicate general service/AAASW whole to groups (1).

8. At future Forums would you like to see:

	More	Less	Just Right	No Answer
Presentations	43 (18.4%)	12 (5.1%)	148 (63.2%)	31 (13.2%)
Workshops	105 (44.8%)	2 (0.85%)	92 (39.3%)	35 (15.0%)
Sharing Sessions	40 (17.1%)	41 (17.5%)	115 (48.1%)	38 (16.2%)

4. What was effective and what improvements might be made to A. Presentations B. Workshops C. Sharing Sessions:

Comments:

A. Presentations: The presentations were heartfelt (1). I loved the presentations (1). Everything was presented clear (1) and effective (1). I really enjoyed all of the presentations (4), especially about the General Service Office (1). I liked the presentations because they provided more on GSO, Trustees, etc. (1). More sessions on the organizational structure of A.A. (1). I was just right it was a very informative overview of our service manual (1). Presentations were short and concise (1). The Trustees report was excellent (1). Would love to have more time to hear from trustees—6 minutes is not enough (1). Longer time for trustees (1). The honesty of explaining the Big Book issue. It told me everything about GSO and I am humbled and grateful for these people as servants of our Higher Power (1). Rick Walker's presentation about staff assignments, roles and responsibilities was excellent (1). Thank you for explaining how positions are filled at GSO and the work you do for us. I love that you rotate positions just like we do (1). The literature/publishing presentation was great (1). I'd like to see more trustee speakers (1). The finance presentation was too fast (1). The finance talk from David Morris was too short there was not a thing about archives (1). Finances and budgets (1) have more 7th Tradition literature sales (1). The 7th Tradition table with birthday envelopes and online recurring donation information (1). Tell us more about the funds of special projects (1). This year's finance presentation was much better than the last Regional Forum (1). Perhaps have more varied topics, desk directors (1) and more humor (1). Presentations were knowledgeable, more cohesive than PRRASS presentations (1). I am a fan of organization so I loved how smoothly things ran. I know I am not alone in thinking there were more opportunities to attend more workshop sessions, there were so many good reasons (1). I would like to see more workshops.

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Have longer presentations for time to take it all in. It's a phenomenal organization and I'd like to share how it all works to my home group (1). I suggest providing 10 minutes to each presenter in order to provide additional time to share regarding the presentation (1). The presentations were great, just a little too long when answering questions. Not enough time for microphone participation (1). Questions from members after presentation (1). Start at noon on Friday with some lighter presentations (1). Excellent with visuals and audio (1). Power points for all presentations helpful (1)! Very easy on the eyes good text size (1). More visuals. Thomas Bishop was hard to stay attentive to listen to without only one confusing slide (1). Preplanning of where copies/information from presentations could be obtained (1). I missed out on handouts and they would have made some presentations –i.e., Finance and GSO staff were easier to follow (1). Please record all presentations sharing (just get signatory legal persuasion so we can hear what we most miss and also take this treasure home) (1). The best pack is when presenter share stories about why they do what they do or how something was effective and/or emotional stories (1). Allowing more time for that for each presenter as some seem to not have time or just give information with no connection (1). I like having a handout to go with presentations. I take good notes but could use specific detailed information to take back to my district (1). Probably the biggest item is making presentations available to us electronically to share with our area's great information (1).

B. Workshops: The workshops were fantastic (1), enlightening (1), impressive (1) and great (2). I loved the workshop topics and overall morning and inspiring weekend. Thank you (1). The workshop leaders were informed (1). Very efficient leadership in workshops (1). Workshops work well with strong leaders (1). Having the delegates chair the workshops was fantastic. The best workshops (topic) to be repeated in both schedules (1). Felt well informed by the workshop (1). Love the mix of different sessions (1). Workshops give more opportunity for sharing from GSO staff and trustees in their current positions and former experience Q & A can be done in sharing workshops (1). Impressed by how well the presentations and workshops went (1). I liked the workshop on challenges of long time sobriety and think it is worthy of repetition – very good participation. I am 77 years old and 49 years sober. I loved this sharing and caring (1)!

Set agendas for workshops instead of asking for topics (1). More workshop's in Spanish (1). I didn't like the "Challenges in long term sobriety" workshop format, basically the opening meeting format asking "what do you want to talk about" (1)? I was expecting some guidance on the topic (1). Really good – suggest the "travelers" from NY and Trustees "run" some workshops so we get to have smaller group interaction not just maybe get luck to have meal or other time out of the Presentation times. Thanks (1)! Really good – suggest the "travelers" from NY and Trustees "run" some workshops so we get to have smaller group interaction not just maybe get luck to have meal or other time out of the Presentation times. Thanks (1)! The challenges of Long-term Sobriety Workshop was great (3). There were people there with all length of sobriety, but it was particular interesting to hear how we can help this segment of our population. I would suggest we have a bigger room or two session next time we discuss this topic (1). Standing room only Saturday night during workshop sessions (1). More explanations and description/information during the financial presentation. It worked a little to fast for me

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(1). I enjoyed the “Back to Basic” evening workshop however, I suggest different facilitators if the topic is repeated (1). More workshops from GSO about current projects and their status. More about what the 7th contribution is doing that gives me information to share with the GSRs and groups. They have no clue what GSO does for them (1).

I would like it if some workshops were available during the day as the night time didn’t work for us (1). Mix them between hours of the day not all at night (1). More time in the evening sharing sessions/workshops (1). Workshops could have had better structure (pre-selected list of topics at the groups could vote on) (1). Eliminate workshops. Too much ego-based opinions and no new information. Leave them to PRASSA. (1). There purely verbal, would they have been able to use slides if they wanted to? This would have made an easier to make their points (1). Longer workshops – just got started and lots of emotions just scratching the surface (1). Some of the workshop topics could have used more time (1). I would like to see more time for workshops (1). A little more time for breakout workshops perhaps (1). Maybe smaller breakout workshops if possible (1). Need to be at least 1 ½ hours long (1). Maybe a little more times for workshops no but a little (1). More seating capacity at workshops (1). Workshops needed larger rooms (1). Larger workshop rooms more chairs (2). Limit the number in workshops with small rooms (1). Some workshop rooms were too small (1). The last two Forum’s rooms for workshops were too small (1). Workshop space did not seem to be adequate in relation to ball room spaces (1). It was hard to choose a workshop when there as only two I could attend (1). It was hard to pick workshops because there so many good ones (1). Thank you providing some of the workshops twice (1). Need more workshops (1).

Excellent with visuals and audio (1). Workshops could be improved by a) improving the ability to hear the sharing-the acoustics were horrible, and b) decreasing the traffic of people leaving and entering the meeting room when on workshop is ending and another beginning in the same space; Less detail on some functions performed in New York (1). The “Safety in A.A.” workshop had no microphone and it was very hard to hear so did not get as much out of it as I’d hoped (1). I’d like slightly longer workshops 90 minutes instead of 60 minutes (1). Please lengthen workshops to 1.5 hours (1).

C. Sharing Sessions: The best part, answers to questions (1). Effective. Answering questions from sharing sessions, GSO presence helped first timers now AA is ours GSO is ours. Loved the discussion on the spirit of rotation (1). Great exchange of ideas in all segments thanks (1). My first forum. I enjoyed sharing sessions (1). The general sharing session were rowed more focused topics (like were in the workshops. Some of which were very similar to sharing session/round tables could help this (1). Continued discussion on safety (1). Translation both ways (1).

Less sharing sessions (time/hours) (1). The sharing sessions were long but I appreciate keeping members timed (1). Longer sharing sessions with answers (1). How about a sharing session for those who have not been to the microphone yet. Of course, no one will be sent away if double dipping but there are those who need to talk (1). Improvements: simplify financials cover less – assumed knowledge by the audience which may not be there (1). Not have “general sharing”

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immediately following the first time attendees sharing. The line gets too long for what is the real purpose of a forum. I asked a question and was shut down (1). Some of them were disorganized (GV Inc.) (1). Have the Ask-it-Basket during a separate time period (1). Less sharing sessions or more spread out (1). Allow general sharing after each session (1). Less sharing sessions (1). If possible, more time for sharing sessions (1). Sharing session too long not sure if its productive use of time (1). First night presentations – went on too long. Needed to end at 9 am. Day was very long with travel and getting into hotels, etc. Just too long for first day (1). Maybe more space and time for more sharing (1). Slightly louder PA system. A little bit warmer. Maybe smaller breakout groups (1). Please give trustees more time to answer questions posed during sharing sessions (1). The ballroom wasn't very good for acoustics, vision and comfort – sorry I had a really hard time seeing the presenters and hearing at times (1). A map of the room locations would be a great more clarify about those contact information is available if we can get copies of their presentations. Or something on aa.org (1).

General Comments:

Power Points were informative (1) and very good (1). Power Point slides and sending out electronically or available by download from aa.org (1). Visuals of questions as we wrote (1). Bigger larger letters on all literature (1). Would like to see the speakers on Big screen (1). Online schedule would be nice rolling camera to be shown on screens (1). Video on side screens (1). Practice using the microphone (1). Louder floor microphones (1). Keep reminding all to speak into microphones (1). Sound systems we had trouble near it (1). Effective orator and connection of topics to A.A. as a whole (1). Recommend more specific topics and tighter moderation lot the beginning (1). Less scripted content (2). Have flyers/pamphlets , handouts, with presentations and workshops (1). Being on time (1). Less time choosing topics (1) and announcing house cleaning (1). Better time management (2). The timing bell was effective (1). Attendees overall excellent in agenda and keeping on tract (1). Large rooms so no one has to sit on the floor (1).

Business in the morning, too tired in afternoon (1). I felt that everyone wanted to be heard and so we did have the am. Meetings but may be pm. (1). Have something for people who arrive early (1). Have something on Friday afternoon (1). I wish we could attend more than and on Saturday as they were all interesting topics. Good setup (1). Have workshops all day Sunday even if it's after closing at noon (1). Voting via phone? (1). Have ASL signer available (1) advertise availability on website (1). The people in yellow/green vests were wonderful (1)! Intros and thank yours usually take 30 seconds or more 91).

5. No signature is required, but please indicate whether this was your first Forum:

Yes = 130 (55.5%)

No = 67 (28.6%)

No Answer = 37 (15.8%)

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6. Please select your current service position:

General Service Representative (GSR) (70), District Committee Member (DCM) (52), Area Officer (20), Area Committee Member (19), A.A. Group Member (35), Delegate (11), Central Office/Intergroup Board of Director (1), Friend of A.A. (3), Alternate DCM (7), Alternate GSR (1), Alternate Delegate (11), Past Area Officer (1), Past Area Committee Chair (1), Area Sub-Committee Member (1), Area Finance Chair (1), District Treasurer (1), CCFAA Treasurer (1), District Registrar (2), District and Corrections Coordinator (1), Archivist GSO (1), District Officer Archives (1), Public Intergroup Representative (1), Incoming Alternate Intergroup Rep (1), Corrections Volunteer (1), Welcome Committee (1), Grapevine/LaViña (District) (2), Literature Appointed Chair (1), Servant and HPI (1), Area Committee for I and T (1), Past DMC (1), Past GSR (1), Alanon member (1) and First-time learner (1).

*Note that some members had more than one service position.

7. Did you pre-register by postal mail?

Yes = 19 (8.1%)

No = 197 (84.2%)

No Answer = 18 (7.7%)

Comments:

No mail/me one for Vegas (1). Because, online took too long to be available.

8. Do you have any suggestions to make the print flyer and registration form better?

Comments:

The members suggested having registration forms on all flyers (1). Make it more obvious to register in Spanish (1). Have the print flyer is English and Spanish—maybe fold differently so Spanish shows on one side and English on the other side (1). Did not see them (1). It's pretty basic but clear. So I don't know fancy would help or not (1). Have it more readable and digital friendly (1). Make it one page (1). Larger print (1). Please be sure they can be copied in black and white (1). Venue map (hotel rooms for navigation) (1). Laminate pre-registration (1).

Other members commented the print flyer and registration form were perfect (2), wonderful (1), great (2), well put together (1), good good as is (2) and fine (1). Loved the schedule pre-mailed to event (1). Keep up the good work (1)! Everything went smoothly (1). Registration was very good (1). Onsite registration was great (1).

9. Did you pre-register online at: www.aa.org?

Yes = 167 (71.3%)

No = 56 (23.9%)

No Answer = 11 (4.7%)

Comments:

The members commented that they were surprised how late online registration started (1). Begin online earlier, minimum of 6 months (1). Tried but it said “coming soon” (1). Allow online registration to last longer (1). Meant to obviously made incorrect assumption that I was registered (1). Tried to but didn’t realize this was 2-step registration (1). I did but I wasn’t in the system when I arrived (1). It was lost so I had to register again when I arrived (1). Yes, but having a link to register would be helpful (1). Registration at the forum was very efficient (1).

10. Did you reference the online version of the Forum Flyer?

Yes = 147 (62.8%)

No = 60 (25.6%)

No Answer = 27 (11.5%)

Comments:

The members reported referencing the Forum Flyer for general information (2). I was able to get first glance at what’s to come (1). Yes, always like to see the agenda ahead of time (1). Used it for planning (3) my time (1) and the weekend (1) including my flights (1). It helped for travel planning and letting others know what to expect (1). Gave me an idea of what to expect (2), including times and when to be here (1). I was able to keep the dates (2) location, and schedule (4) close at hand (1). It showed the address (2), state, time and schedule (1). Specifies such as timing and hotel access were very helpful (1). Hotel reservations (1). I drove in from a distance and it helped me plan—super helpful (1). It contained the necessary information (1). Very clear and well laid out (1). It was very easy (3) for me (1). Easy access (1). Yes, I did reference the online Forum Flyer (1). Yes, absolutely (1). The Forum Flyer was rather basic (1) and just right (1). It was good (2) and right to the point (1). Thank you so much (1).

It would have been helpful to have parking information on the site (1). I missed the Saturday morning session because it wasn’t on the online flyer (1). I’m not sure what this question means (1). Only brain stutter was finding schedule of events (1). I was looking for the schedule but it wasn’t listed (1). Could not see the details of presentation/workshop titles (1). Please provide more event details (1). Cannot remember (all seemed simple and easy) (1). Can’t remember I think was emailed since I’m a DCMC. That was helpful (1). I could not find this (1). Once I found a specific flyer it was easy to get to but had to find at first (1). Googled it also sponsor sent (1). The tiny url reminder site helped (1). Online only flyer should be laid out vertically not horizontally—lovely flier but definitely not mobile responsive (1). Easy access from anywhere (1). Had it everywhere on mobile device to use in meetings (1). Appreciate its mobile friendly (1). It was very helpful. Online and mobile versions are so easy to keep track of and to share (1). To show other remembers of the event at a moments notice

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(1). I did not this time because it was already in my town (1). Since the registration is free, it would be great somehow to suggest that attendees pass the work on Forums via disturbing flyers at district meetings (by area) and meetings (1). Disturbed (multiple times) to GSRs (1). I like to print it out (3). I printed copies for others (1) such as my group (1) and take to meetings (1). It was helpful for spreading the word (2). Very helpful (1). Thank you (4).

11. Please list any suggestions to improve online pre-registration at www.aa.org.

Comments:

Members reported that the online pre-registration was perfect (1), excellent (1), extremely easy (14), super easy (1), effortless (1), worked well (1), helpful (1), smooth (2), efficient (1), good (1), a good process (1), very impressive (1). great (4) and fine (1). It was good enough for me (2). No problems (1). It was very friendly (1). I was very happy (1). Thus was very easy using the link from the Central office website (1). Very good—used it to encourage new attendees on its ease of use (1). It was perfect for those who know how to do it already. Perhaps a short background of process for the first timers (1). The links from aa.org did not work well (1). Extend this as a link to area web pages (1). It was not easy to find on the web site. I dislike anything which does not happen after 3 clicks (1). Less is more (clicks) (1). Will try it next time (1).

Open the online registration earlier (4). Start sooner (2). Tried to but it was not working “coming soon” (1). Available at least 6 months before event (1). Keep it open longer (2).). Auto email pre-registrant’s online register when it goes live (1). Better data’s listed for when it opens instead of having to check back (1). The pre-registration was confusing for some who thought they had registered (3). Many people who pre-registered before 7/9 didn’t pay attention to registered again when they received the email before they thought they were complete (1). Remind me that I registered online a long time ago (1). I signed up at NCCAA (2) but when I got here they didn’t have my name (2). So I had to pre-register again (1). I registered online but it didn’t show up when I got there (2). Not sure if it was user error or system (1). My badge was ready but I was not on “the list” (1). I did not get a confirmation email (1). I never received a confirmation of my registration and was not sure if my registration went through but it did (1). More email reminders about registration; updates about hotel registration (1). Allow for input of email addresses to receive Forum summaries and notices of future events (1). It was hard for me to register from my phone. Had to use computer (1). Make on-line registration easier (1). Pretend you are a first-time user and go through all the steps of registration before putting it up (1). Noticed a lot of no shows (1). Some sort of follow-up if people are no longer able to attend (1).

Post the agenda earlier (3). More advance notice of date/place for next the Forum will help for advance planning and financial planning (1). Get the general schedule out earlier so we can get a cheaper flight (1). The agenda/schedule –was not accessible to me after online registration closed. I was trying to make plans to meet up with friends here. I came from afar for the Forum (1). More information on future years (when known) though might confuse

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people. File names of pdfs should be shorter and more obvious (1). Volunteered for registration – can be much improved by having materials in time to do a work party Friday night before the separate names and designate 1st timers prepare kits with schedules, language, name cards, etc. The process we had this time was very awkward when the crowds hit (1). Job well done (1). The online pre-registration was great (1). Keep up the good work (1). Thank you (6)!

12. Please list any suggestions for the online Regional Forums' section in general at www.aa.org.

Comments:

The Regional Forum was excellent (1) and easy to access on the A.A. website (1). I received emails about the Forum (1). The coverage was good (1). Love it—lots of information and very beneficial (1). Perhaps provide more information on content to attract general membership (1). Perhaps include some paragraph of a person's personal experience while attending the Forum. Have it be new or one taken from the previous Forum, to inspire people to attend (1). More information in simple terms about what is a Forum (1). The invitation from the Board Chair is great but for someone who knows nothing about a Forum it is not clear and could be better (1). Maybe speak to what the Forum is about (1). My first time and an admission statement or brief history would have been helpful. As it is I wasn't able to come here knowing what it was about. Too basic online information costs nothing more no less (1). Post the new schedule (1). I was not able to find the program schedule (4). Have printable schedule (1). Post a .pdf of the program when it is finalized (1). Took too long to get program online (1). I could only get the program from a hardcopy flyer (1). Make Power Point presentations available to the Fellowship (1). Make reports and presentations available (1). Please on theme page of aa.org put one link for family and friends. Alanon and Alatten needs our support. They give us much to A.A. publicity and A.A. does less for them. Families, suffer so much. For local planning provide email address. About 6-8 months ago the email I used was rejected (1). Registration of meetings and getting rid of meetings no longer taking place (1). Who can I contact beyond this form?

The Regional Forum section did not seem well organized and I'm not sure I could have found the registration without the Central Office link (1). More specific links to information about current Forums as I needed the flyer about this specific event emailed to me (1).

When I went online at aa.org the Pacific Regional Forum last year, it wasn't even listed (1). Reduce the number of links to go through to make it more direct (1). Have a pop-up section on the front page one month prior in order to make migration easier (1). I'll wait for the redesign (1). The website is a little boring to look at..give it more appeal (1). Can we have anonymity scrubbed reports online (1)? Make a mobile friendly site (1). Use your tube channel (1). Grapevine "Explainer" YouTube video suggestions: Grapevine History, Grapevine self-support (1).

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The Regional Forum site was just fine (1). All is great to me (1). I thought it was great (1). I am grateful (1). Nice work (1). Keep up the good work (2). Paced well, great information (1). It's good—if I can do it anyone can (1). Good enough (1). I think this section is fabulous (1). Overall good experience and registration was smooth (1). Thank you for everyone's work. Doug G was a terrific chair (1)! Thank you (8).

General Forum Comments:

The entire Forum was excellent (1), very lovely (1), delightful (1), informative (1), effective (1), efficient (1), well balanced (1), well done (1), great (3) and good (1). There is so much love and service—true servant leadership (1). David Rosen is incredible (1). Good will ambassadors.. loved them (1)! You all did a fabulous job (1). Keep coming back (1). First time (3) and all was great (2). This was my first Forum and it was everything it was supposed to be (1). Thumbs up (1). Like all of us A.A. has saved my life. Thanks for this Forum (1). It is an effective Forum so keep it up. The new ones deserve the same opportunity I had (1). The Forum exceeded my expectations and was a welcome event in my life (1). This forum has been very inspiring (1). I learned so much new which makes me realize how much more I have to learn (1). I loved that we got some samples of new literature to bring home and share (1). I learned so much (1). It's hard for me to imagine a way to improve on the itinerary and the way the Forums were structured (1). This forum was so well done (1). I'm all fired up and ready to do more general service (1)! Thank you too for your leadership on this committee. Even rotating, I'm sure we will meet again (1). The GSO staff are happy to be working here. I can see the warmth, love you have for each other (1). Thank you GSO (3)! Thank you (3)!

A.A./GSO needs to understand and respond well to the massive increase in alcoholics entering the rooms. I've been clean and sober for 32 years and I also work in the field. I've come to believe that protecting the legacy of A.A. and keeping A.A. alive, thriving/healthy and available for future generations depends largely on grappling well with this massive influx of dually diagnosed high trauma drunks. I can attest that this is possible and within the proper container of our 12 Steps, 12 Traditions and 12 Concepts. In love and service (1). These events always end too soon. An extra day or two would be wonderful (1).

Suggest for improving overall—please rearrange for audio recording of the presentations and making those recordings available for a fee if necessary (1). Maybe some brief sharing (a paragraph or two) from Forum attendees. Also examples of workshop /presentation topics (1). Perhaps we can include handouts of the GVs, Traditions, Checklists in English and Spanish (1)? Provide more hand outs as we ran out Sat pm (1). Can the host area sell literature (1)?

Receiving the badge took a lot longer than expected (1). People handing them out were not as organized as they could have been (1). Loved the tables with all the displays (1). Maybe you can add some flowers to the dais (1). Add music (1). Wheelchair accessibility was non-existent (1).

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The Forum was a bit expensive (1). The hotel was very expensive (1). I know sometimes it is hard but sometimes cheaper can get more people involved (1). More availability of rooms (hotel rooms) and rates in other local hotels (1). Cheaper venue as many could not afford this so did not come (1). In general overall this was really expensive for a fee Forum, flight, room, parking, food, coffee, etc. Some said they spent over 1K. Please provide coffee (1).

Please serve free coffee (18). The Hotel did not have adequate coffee or food options (1). Have coffee readily available (1). Consider providing coffee service (3). We need a coffee station or identifiable hospitality area (1). I would like to have more ‘breaks’ or at least one more. Also I would like to see some coffee being served for at least the morning sessions (1). The venue is aware that although we will not be drinking in their bar, coffee would be appreciated well into the evening. Some of us will also want to patronize your restaurant (1). Perhaps have a flat fee for bottomless coffee (1). The restaurant staff was terrible (1). Please include options for delegate and alternate delegate lunch or dinner sharing opportunities. We put something together when we arrived but some people missed it. I would be nice to have a designated slot or space for this lunch in the future (1).

Referring to Question 12 above in the future include in this questionnaire a space for a person to write a one paragraph description of their experience attending that particular forum then committee choose a cope and post on the flyer / online forum section, this could inspire more attendance at forum. No one showed by missing this. Stellar experience (1)!

I’m having a fun trip (1). I felt this forum was perfect (3)! So grateful for this experience (1). Thank you for the Forum (1). All good in general (1). You done good (1). Excellent the availability of GSO (1). More opportunity to speak 1 x 1 with GSO special (1). I just needed to be more willing to be personally available (1). There was so much love and service – true servant leadership (1). We want Michelle (1). I love you GSO (1). This was my first time and loved seeing GSO facts to face (1). I liked what you offered (1). Thank you for your service (1). Thank you (4)!

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